Megaco/H.248

version 3.3

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Chapter 1

Megaco Users Guide

The Megaco application is a framework for building applications on top of the Megaco/H.248 protocol.

1.1 Introduction

Megaco/H.248 is a protocol for control of elements in a physically decomposed multimedia gateway, enabling separation of call control from media conversion. A Media Gateway Controller (MGC) controls one or more Media Gateways (MG).

This version of the stack supports both version 1 and version 2 as defined by:

- version 1 RFC 3525 & H.248-IG (v10-v13)
- version 2 draft-ietf-megaco-h248v2-04 & H.248.1 v2 Corrigendum 1 (03/2004)
- version 3 TD-33 (except segments)

The semantics of the protocol has jointly been defined by two standardization bodies:

- IETF which calls the protocol Megaco
- ITU which calls the protocol H.248

1.1.1 Scope and Purpose

This manual describes the Megaco appliacation, as a component of the Erlang/Open Telecom Platform development environment. It is assumed that the reader is familiar with the Erlang Development Environment, which is described in a separate User's Guide.

1.1.2 Prerequisites

The following prerequisites is required for understanding the material in the Megaco User's Guide:

- the basics of the Megaco/H.248 protocol
- the basics of the Abstract Syntax Notation One (ASN.1)
- familiarity with the Erlang system and Erlang programming

The application requires Erlang/OTP release R7B or later.

1.1.3 About This Manual

In addition to this introductory chapter, the Megaco User's Guide contains the following chapters:

- Chapter 2: "Architecture" describes the architecture and typical usage of the application.
- Chapter 3: "Internal form and its encodings" describes the internal form of Megaco/H.248 messages and its various encodings.
- Chapter 4: "Transport mechanisms" describes how different mechanisms can be used to transport the Megaco/H.248 messages.
- Chapter 5: "Debugging" describes tracing and debugging.

1.1.4 Where to Find More Information

Refer to the following documentation for more information about Megaco/H.248 and about the Erlang/OTP development system:

- version 1, RFC 3525¹
- old version 1, RFC 3015²
- Version 2 Corrigendum 1³
- version 2, draft-ietf-megaco-h248v2-04⁴
- Draft H.248.1 version 3⁵
- the ASN.1 User's Guide
- the Reference Manual
- Concurrent Programming in Erlang, 2nd Edition (1996), Prentice-Hall, ISBN 0-13-508301-X.

1.2 Architecture

1.2.1 Network view

Megaco is a (master/slave) protocol for control of gateway functions at the edge of the packet network. Examples of this is IP-PSTN trunking gateways and analog line gateways. The main function of Megaco is to allow gateway decomposition into a call agent (call control) part (known as Media Gateway Controller, MGC) - master, and an gateway interface part (known as Media Gateway, MG) - slave. The MG has no call control knowledge and only handle making the connections and simple configurations.

SIP and H.323 are peer-to-peer protocols for call control (valid only for some of the protocols within H.323), or more generally multi-media session protocols. They both operate at a different level (call control) from Megaco in a decomposed network, and are therefor not aware of wether or not Megaco is being used underneath.

⁵URL: http://www.erlang.org/project/megaco/standard/td-33_h.248.1v3.doc

 $^{^{1}} URL: {\tt http://www.erlang.org/project/megaco/standard/rfc3525.txt}$

²URL: http://www.ietf.org/rfc/rfc3015.txt

³URL: http://www.erlang.org/project/megaco/standard/H.248.1-Corr1-200403.doc

⁴URL: http://www.erlang.org/project/megaco/standard/draft-ietf-megaco-h248v2-04.txt

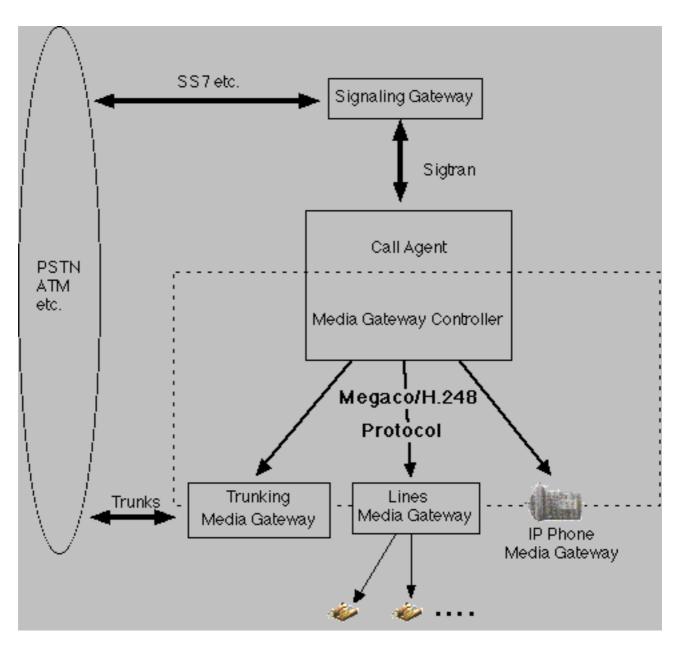


Figure 1.1: Network architecture

Megaco and peer protocols are complementary in nature and entirely compatible within the same system. At a system level, Megaco allows for

- overall network cost and performance optimization
- protection of investment by isolation of changes at the call control layer
- freedom to geographically distribute both call function and gateway function
- adaption of legacy equipment

1.2.2 General

This Erlang/OTP application supplies a framework for building applications that needs to utilize the Megaco/H.248 protocol.

We have introduced the term "user" as a generic term for either an MG or an MGC, since most of the functionality we support, is common for both MG's and MGC's. A (local) user may be configured in various ways and it may establish any number of connections to its counterpart, the remote user. Once a connection has been established, the connection is supervised and it may be used for the purpose of sending messages. N.B. according to the standard an MG is connected to at most one MGC, while an MGC may be connected to any number of MG's.

For the purpose of managing "virtual MG's", one Erlang node may host any number of MG's. In fact it may host a mix of MG's and MGC's. You may say that an Erlang node may host any number of "users".

The protocol engine uses callback modules to handle various things:

- encoding callback modules handles the encoding and decoding of messages. Several modules for handling different encodings are included, such as ASN.1 BER, pretty well indented text, compact text and some others. Others may be written by you.
- transport callback modules handles sending and receiving of messages. Transport modules for TCP/IP and UDP/IP are included and others may be written by you.
- user callback modules the actual implementation of an MG or MGC. Most of the functions are intended for handling of a decoded transaction (request, reply, acknowledgement), but there are others that handles connect, disconnect and errors cases.

Each connection may have its own configuration of callback modules, re-send timers, transaction id ranges etc. and they may be re-configured on-the-fly.

In the API of Megaco, a user may explicitely send action requests, but generation of transaction identifiers, the encoding and actual transport of the message to the remote user is handled automatically by the protocol engine according to the actual connection configuration. Megaco messages are not exposed in the API.

On the receiving side the transport module receives the message and forwards it to the protocol engine, which decodes it and invokes user callback functions for each transaction. When a user has handled its action requests, it simply returns a list of action replies (or a message error) and the protocol engine uses the encoding module and transport module to compose and forward the message to the originating user.

The protocol stack does also handle things like automatic sending of acknowledgements, pending transactions, re-send of messages, supervision of connections etc.

In order to provide a solution for scalable implementations of MG's and MGC's, a user may be distributed over several Erlang nodes. One of the Erlang nodes is connected to the physical network interface, but messages may be sent from other nodes and the replies are automatically forwarded back to the originating node.

1.2.3 Single node config

Here a system configuration with an MG and MGC residing in one Erlang node each is outlined:

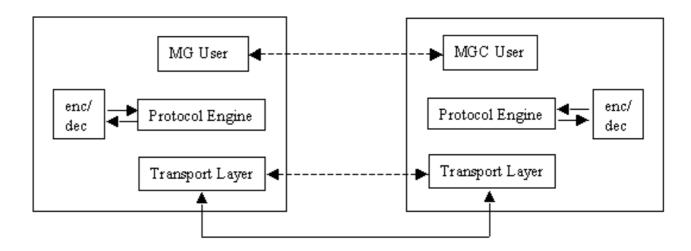


Figure 1.2: Single node config

1.2.4 Distributed config

In a larger system with a user (in this case an MGC) distributed over several Erlang nodes, it looks a little bit different. Here the encoding is performed on the originating Erlang node (1) and the binary is forwarded to the node (2) with the physical network interface. When the potential message reply is received on the interface on node (2), it is decoded there and then different actions will be taken for each transaction in the message. The transaction reply will be forwarded in its decoded form to the originating node (1) while the other types of transactions will be handled locally on node (2).

Timers and re-send of messages will be handled on locally on one node, that is node(1), in order to avoid unneccessary transfer of data between the Erlang nodes.

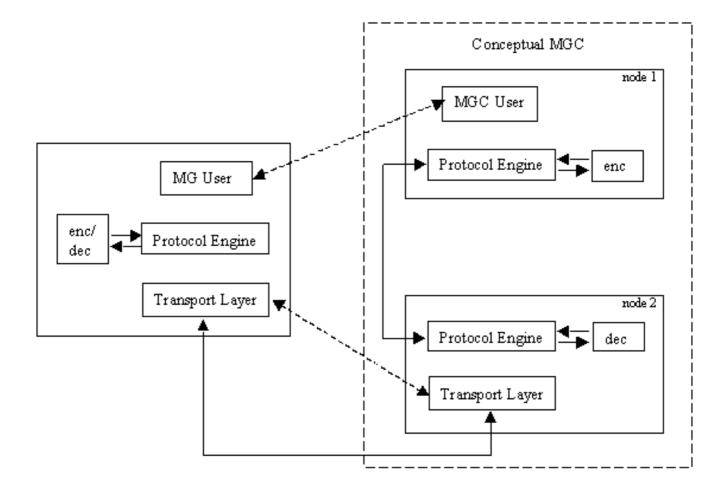


Figure 1.3: Distributes node config

1.2.5 Message round-trip call flow

The typical round-trip of a message can be viewed as follows. Firstly we view the call flow on the originating side:

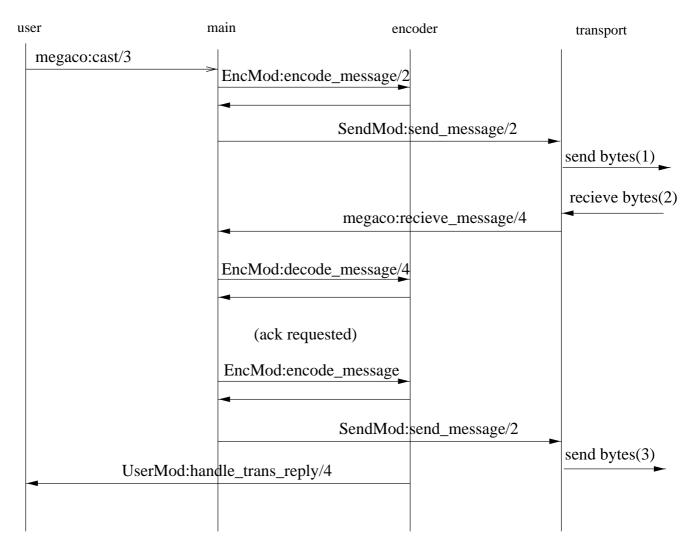


Figure 1.4: Message Call Flow (originating side)

Then we continue with the call flow on the destination side:

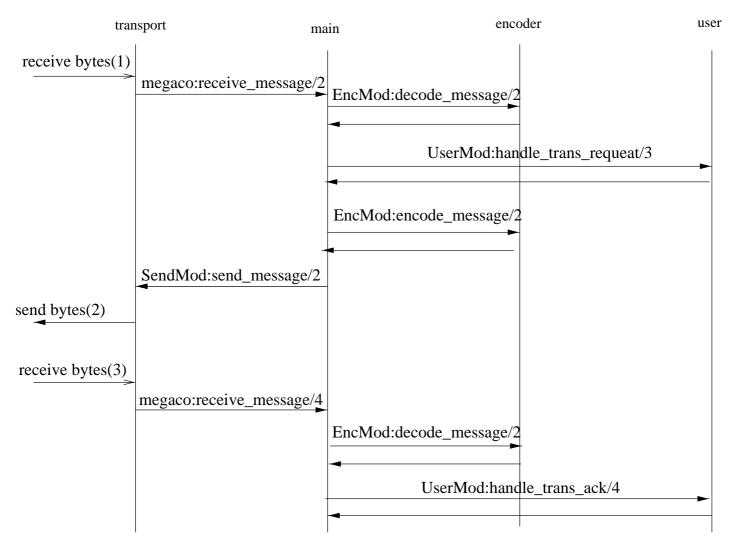


Figure 1.5: Message Call Flow (destination side)

1.3 Running the stack

1.3.1 Starting

A user may have a number of "virtual" connections to other users. An MG is connected to at most one MGC, while an MGC may be connected to any number of MG's. For each connection the user selects a transport service, an encoding scheme and a user callback module.

An MGC must initiate its transport service in order to listen to MG's trying to connect. How the actual transport is initiated is outside the scope of this application. However a send handle (typically a socket id or host and port) must be provided from the transport service in order to enable us to send the message to the correct destination. We do however not assume anything about this, from our point of view, opaque handle. Hopefully it is rather small since it will passed around the system between processes rather frequently.

A user may either be statically configured in a .config file according to the application concept of Erlang/OTP or dynamically started with the configuration settings as arguments to megaco:start_user/2. These configuration settings may be updated later on with megaco:update_conn_info/2.

The function megaco:connect/4 is used to tell the Megaco application about which control process it should supervise, which MID the remote user has, which callback module it should use to send messages etc. When this "virtual" connection is established the user may use megaco:call/3 and megaco:cast/3 in order to send messages to the other side. Then it is up to the MG to send its first Service Change Request message after applying some clever algorithm in order to fight the problem with startup avalanche (as discussed in the RFC).

The originating user will wait for a reply or a timeout (defined by the request_timer). When it receives the reply this will optionally be acknowledged (regulated by auto_ack), and forwarded to the user. If an interim pending reply is received, the long_request_timer will be used instead of the usual request_timer, in order to enable avoidance of spurious re-sends of the request.

On the destination side the transport service waits for messages. Each message is forwarded to the Megaco application via the megaco:receive_message/4 callback function. The transport service may or may not provide means for blocking and unblocking the reception of the incoming messages.

If a message is received before the "virtual" connection has been established, the connection will be setup automatically. An MGC may be real open minded and dynamically decide which encoding and transport service to use depending on how the transport layer contact is performed. For IP transports two ports are standardized, one for textual encoding and one for binary encoding. If for example an UDP packet was received on the text port it would be possible to decide encoding and transport on the fly.

After decoding a message various user callback functions are invoked in order to allow the user to act properly. See the megaco_user module for more info about the callback arguments.

When the user has processed a transaction request in its callback function, the Megaco application assembles a transaction reply, encodes it using the selected encoding module and sends the message back by invoking the callback function:

• SendMod:send_message(SendHandle, ErlangBinary)

Re-send of messages, handling pending transactions, acknowledgements etc. is handled automatically by the Megaco application but the user is free to override the default behaviour by the various configuration possibilities. See megaco:update_user_info/2 and megaco:update_conn_info/2 about the possibilities.

When connections gets broken (that is explicitly by megaco:disconnect/2 or when its controlling process dies) a user callback function is invoked in order to allow the user to re-establish the connection. The internal state of kept messages, re-send timers etc. is not affected by this. A few re-sends will of course fail while the connection is down, but the automatic re-send algorithm does not bother about this and eventually when the connection is up and running the messages will be delivered if the timeouts are set to be long enough. The user has the option of explicitly invoking megaco:cancel/2 to cancel all messages for a connection.

1.3.2 MGC startup call flow

In order to prepare the MGC for the reception of the initial message, hopefully a Service Change Request, the following needs to be done:

- Start the Megaco application.
- Start the MGC user. This may either be done explicitly with megaco:start_user/2 or implicitly by providing the -megaco users configuration parameter.

• Initiate the transport service and provide it with a receive handle obtained from megaco:user_info/2.

When the initial message arrives the transport service forwards it to the protocol engine which automatically sets up the connection and invokes UserMod:handle_connect/2 before it invokes UserMod:handle_trans_request/3 with the Service Change Request like this:

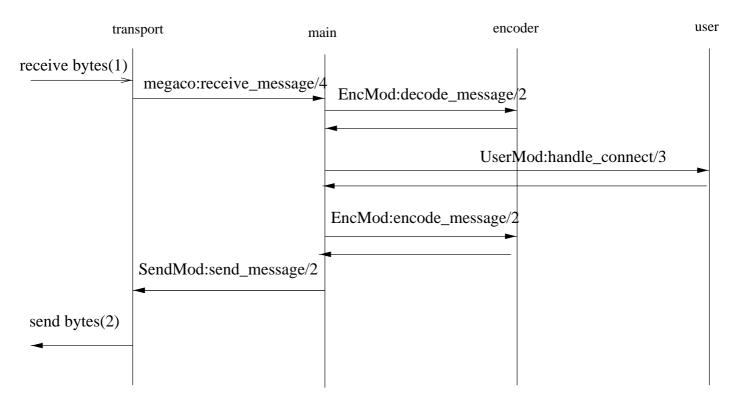


Figure 1.6: MGC Startup Call Flow

1.3.3 MG startup call flow

In order to prepare the MG for the sending of the initial message, hopefully a Service Change Request, the following needs to be done:

- Start the Megaco application.
- Start the MG user. This may either be done explicitly with megaco:start_user/2 or implicitly by providing the -megaco users configuration parameter.
- Initiate the transport service and provide it with a receive handle obtained from megaco:user_info/2.
- Setup a connection to the MGC with megaco:connect/4 and provide it with a receive handle obtained from megaco:user_info/2.

If the MG has been provisioned with the MID of the MGC it can be given as the RemoteMid parameter to megaco:connect/4 and the call flow will look like this:

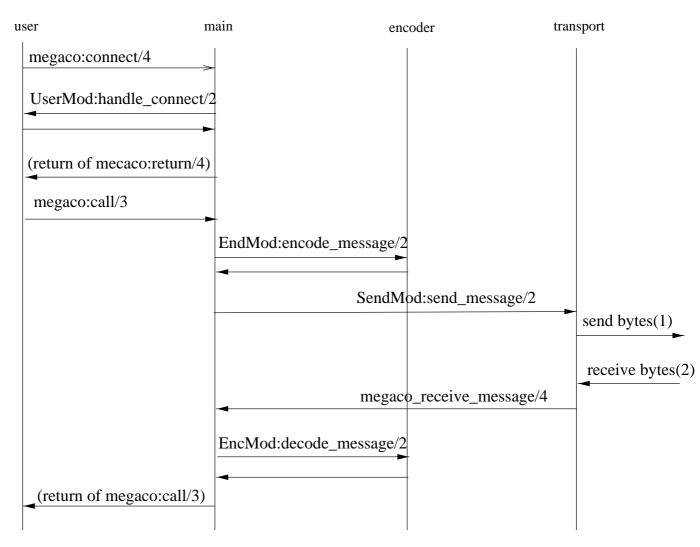


Figure 1.7: MG Startup Call Flow

If the MG cannot be provisioned with the MID of the MGC, the MG can use the atom 'preliminary_mid' as the RemoteMid parameter to megaco:connect/4 and the call flow will look like this:

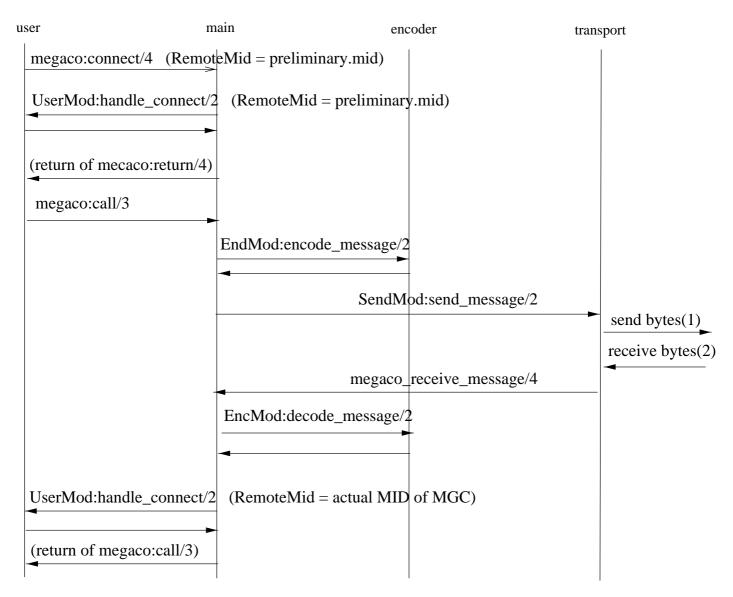


Figure 1.8: MG Startup Call Flow (no MID)

1.3.4 Configuring the Megaco stack

There are three kinds of configuration:

- User info Information related to megaco users. Read/Write. A User is an entity identified by a MID, e.g. a MGC or a MG. This information can be retrieved using megaco:user_info [page 38].
- Connection info Information regarding connections. Read/Write. This information can be retrieved using megaco:conn_info [page 40].
- System info System wide information. Read only. This information can be retrieved using megaco:system_info [page 43].

1.3.5 Initial configuration

The initial configuration of the Megaco should be defined in the Erlang system configuration file. The following configured parameters are defined for the Megaco application:

- users = [{Mid, [user_config()]}].
 Each user is represented by a tuple with the Mid of the user and a list of config parameters (each parameter is in turn a tuple: {Item, Value}).
- scanner = flex | {Module, Function, Arguments, Modules} flex will result in the start of the flex scanner. The other alternative makes it possible for Megaco to start and supervise a scanner written by the user (see supervisor:start_child for an explanation of the parameters).

1.3.6 Changing the configuration

The configuration can be changed during runtime. This is done with the functions megaco:update_user_info [page 40] and megaco:update_conn_info [page 43]

1.3.7 The transaction sender

The transaction sender is a process (one per connection), which handle all transaction sending, if so configured (see megaco:user_info [page 38] and megaco:conn_info [page 40]).

The purpose of the transaction sender is to accumulate transactions for a more efficient message sending. The transactions that are accumulated are transaction request and transaction ack. For transaction ack's the benefit is quite large, since the transactions are small and it is possible to have ranges (which means that transaction acks for transactions 1, 2, 3 and 4 can be sent as a range 1-4 in one transaction ack, instead of four separate transactions).

There are a number of configuration parameter's that control the operation of the transaction sender. In principle, a message with everything stored (ack's and request's) is sent from the process when:

- When trans_timer expires.
- When trans_ack_maxcount number of ack's has been received.
- When trans_req_maxcount number of requests's has been received.
- When the size of all received requests exceeds trans_req_maxsize.
- When a reply transaction is sent.
- When a pending transaction is sent.

When something is to be sent, everything is packed into one message. Unless the trigger was a reply transaction and the added size of the reply and all the requests is greater than trans_req_maxsize, in which case the stored transcations is sent firts in a separate mesage, and the the reply in another message.

When the transaction sender receives a request which is already "in storage" (indicated by the transaction id) it is assumed to be a resend and everything stored is sent. This could happen if the values of the trans_timer and the request_timer is not properly choosen.

1.4 Internal form and its encodings

This version of the stack is compliant with:

- Megaco/H.248 version 1 (RFC3525) updated according to Implementors Guide version 10-13.
- Megaco/H.248 version 2 as defined by draft-ietf-megaco-h248v2-04 updated according to Implementors Guide version 10-13.

1.4.1 Internal form of messages

We use the same internal form for both the binary and text encoding. Our internal form of Megaco/H.248 messages is heavily influenced by the internal format used by ASN.1 encoders/decoders:

- "SEQUENCE OF" is represented as a list.
- "CHOICE" is represented as a tagged tuple with size 2.
- "SEQUENCE" is represented as a record, defined in "megaco/include/megaco_message_v1.hrl".
- "OPTIONAL" is represented as an ordinary field in a record which defaults to 'asn1_NOVALUE', meaning that the field has no value.
- "OCTET STRING" is represented as a list of unsigned integers.
- "ENUMERATED" is represented as a single atom.
- "BIT STRING" is represented as a list of atoms.
- "BOOLEAN" is represented as the atom 'true' or 'false'.
- "INTEGER" is represented as an integer.
- "IA5String" is represented as a list of integers, where each integer is the ASCII value of the corresponding character.
- "NULL" is represented as the atom 'NULL'.

In order to fully understand the internal form you must get hold on a ASN.1 specification for the Megaco/H.248 protocol, and apply the rules above. Please, see the documentation of the ASN.1 compiler in Erlang/OTP for more details of the semantics in mapping between ASN.1 and the corresponding internal form.

Observe that the 'TerminationId' record is not used in the internal form. It has been replaced with a megaco_term_id record (defined in "megaco/include/megaco.hrl").

1.4.2 The different encodings

The Megaco/H.248 standard defines both a plain text encoding and a binary encoding (ASN.1 BER) and we have implemented encoders and decoders for both. We do in fact supply five different encoding/decoding modules.

In the text encoding, implementors have the choice of using a mix of short and long keywords. It is also possible to add white spaces to improve readability. We use the term compact for text messages with the shortest possible keywords and no optional white spaces, and the term pretty for a well indented text format using long keywords and an indentation style like the text examples in the Megaco/H.248 specification).

Here follows an example of a text message to give a feeling of the difference between the pretty and compact versions of text messages. First the pretty, well indented version with long keywords:

Then the compact version without indentation and with short keywords:

```
!/1 [124.124.124.222]
T=9998{C=-{SC=ROOT{SV{MT=RS,AD=555555,PF=ResGW/1,RE="901 Cold Boot"}}}}
```

And the programmers view of the same message. First a list of ActionRequest records are constructed and then it is sent with one of the send functions in the API:

And finally a print-out of the entire internal form:

```
{'MegacoMessage',
asn1_NOVALUE,
 {'Message',
 1,
 {ip4Address,{'IP4Address', [124,124,124,222], asn1_NOVALUE}},
 {transactions,
   Γ
    {transactionRequest,
     {'TransactionRequest',
       9998.
       [{'ActionRequest',
         0,
         asn1_NOVALUE,
         asn1_NOVALUE,
         Ε
          {'CommandRequest',
           {serviceChangeReq,
```

```
{'ServiceChangeRequest',
             Γ
              {megaco_term_id, false, ["root"]}],
              {'ServiceChangeParm',
               restart,
               {portNumber, 55555},
               asn1_NOVALUE,
               {'ServiceChangeProfile', "resgw", version = 1},
               "901 MG Cold Boot",
               asn1_NOVALUE,
              asn1_NOVALUE,
              asn1_NOVALUE
           }
          },
          asn1_NOVALUE,
          asn1_NOVALUE
         }
        ]
     }
]
,
]
}
}
}
```

The following encoding modules are provided:

- megaco_pretty_text_encoder encodes messages into pretty text format, decodes both pretty as well as compact text.
- megaco_compact_text_encoder encodes messages into compact text format, decodes both pretty as well as compact text.
- megaco_binary_encoder encode/decode ASN.1 BER messages. This encoder implements the fastest of the BER encoders/decoders. Recommended binary codec.
- megaco_ber_encoder encode/decode ASN.1 BER messages.
- megaco_ber_bin_encoder encode/decode ASN.1 BER messages. This encoder uses ASN.1 ber_bin which has been optimized using the bit syntax.
- megaco_per_encoder encode/decode ASN.1 PER messages. N.B. that this format is not included in the Megaco standard.
- megaco_per_bin_encoder encode/decode ASN.1 PER messages. N.B. that this format is not included in the Megaco standard. This encoder uses ASN.1 per_bin which has been optimized using the bit syntax.
- megaco_erl_dist_encoder encodes messages into Erlangs distribution format. It is rather verbose but encoding and decoding is blinding fast. N.B. that this format is not included in the Megaco standard.

1.4.3 Configuration of Erlang distribution encoding module

The encoding_config of the megaco_erl_dist_encoder module may be one of these:

- [] Encodes the messages to the standard distribution format. It is rather verbose but encoding and decoding is blinding fast.
- [megaco_compressed] Encodes the messages to the standard distribution format after an internal transformation. It is less verbose, but the total time of the encoding and decoding will on the other hand be somewhat slower (see the performance [page 21] chapter for more info).
- [{megaco_compressed,Module}] Works in the same way as the megaco_compressed config parameter, only here the user provide their own compress module. The module must export two functions: encode/1 and decode/1.
- [compressed] Encodes the messages to a compressed form of the standard distribution format. It is less verbose, but the encoding and decoding will on the other hand be slower.

1.4.4 Configuration of text encoding module(s)

When using text encoding(s), there is actually two different configs controlling what software to use:

- [] An empty list indicates that the erlang scanner should be used.
- [{flex, port()}] Use the flex scanner when decoding.

The Flex scanner is a Megaco scanner written as a linked in driver (in C). There are two ways to get this working:

- Let the Megaco stack start the flex scanner (load the driver). To make this happen the megaco stack has to be configured:
 - Add the {scanner, flex} directive to an Erlang system config file for the megaco app. This will make the Megaco stack initiate the default megaco_receive_handle with the encoding_config set to the [{flex, port()}].
 - When retrieving the megaco_receive_handle, retain the encoding_config.

The benefit of this is that Megaco handles the starting, holding and the supervision of the driver and port.

• The Megaco client (user) starts the flex scanner (load the driver).

When starting the flex scanner a port to the linked in driver is created. This port has to be owned by a process. This process must not die. If it does the port will also terminate. Therefor:

- Create a permanent process. Make sure this process is supervised (so that if it does die, this will be noticed).
- Let this process start the flex scanner by calling the megaco_flex_scanner:start() function.
- Retrieve the port() and when initiating the megaco_receive_handle, set the encoding_config to [{flex, port()}].
- Pass the receive_handle to the transport module.

1.4.5 Configuration of binary encoding module(s)

When using binary encoding, the structure of the termination id's needs to be specified.

• [driver|_] - make use of the asn1 driver for decode (ber_bin) and encode (per_bin). This option is only available for encoding modules: megaco_binary_encoder, megaco_ber_bin_encoder and megaco_per_bin_encoder.

If this option is present in the encoding config, it *must* to be the *first*, unless the version3 [page 18] encoding config is present, in which case it must come second, after the version3 encoding config, e.g. [{version3,prev3b},driver].

- [native] skips the transformation phase, i.e. the decoded message(s) will not be transformed into our internal form.
- [integer()] A list containing the size (the number of bits) of each level. Example: [3,8,5,8].
- integer() Number of one byte (8 bits) levels. N.B. This is currently converted into the previous config. Example: 3 ([8,8,8]).

1.4.6 Handling megaco versions

Since the version(s) 3 implemented in this version of the Megaco application is very preliminary, it is necessary to have a way to handle different version 3 implementations. For this reason the encoding config option {version3, version3()} has been introduced. This option, if present, has to be *first* in the encoding config list. Version 1 and 2 codec's ignore this option, if found.

version3() -> prev3a | prev3b

- prev3a
 Preliminary version 3, based on TD-33
- prev3b

Preliminary version 3, based on TD-33, but text encoding updated with the final solution for priority in contextProperty (which is backward compatible with v2).

There are two ways to handle the different megaco encoding versions. Either using *dynamic version detection* (only valid for for incoming messages) or by *explicit version* setting in the connection info.

For incomming messages:

• Dynamic version detection

Set the protocol version in the megaco_receive_handle to dynamic (this is the default). This works for those codecs that support partial decode of the version, currently *text*, and ber_bin (megaco_binary_encoder and megaco_ber_bin_encoder).

This way the decoder will detect which version is used and then use the proper decoder.

• Explicit version

Explicitly set the actual protocol version in the megaco_receive_handle.

Start with version 1. When the initial service change has been performed and version 2 has been negotiated, upgrade the megaco_receive_handle of the transport process (control_pid) to version 2. See megaco_tcp [page 61] and megaco_udp [page 65].

Note that if udp is used, the same transport process could be used for several connections. This could make upgrading impossible.

For codecs that does not support partial decode of the version, currently megaco_ber_encoder, megaco_per_encoder and megaco_per_bin_encoder, dynamic will revert to version 1.

For outgoing messages:

- Update the connection info protocol_version.
- Override protocol version when sending a message by adding the item {protocol_version, integer()} to the Options. See call [page 45] or cast [page 46]. Note that this does not effect the messages that are sent autonomously by the stack. They use the protocol_version of the connection info.

1.4.7 Encoder callback functions

The encoder callback interface is defined by the megaco_encoder behaviour, see megaco_encoder [page 57].

1.5 Transport mechanisms

1.5.1 Callback interface

The callback interface of the transport module contains several functions. Some of which are mandatory while others are only optional:

- send_message Send a message. Mandatory
- block Block the transport. *Optional* This function is usefull for flow control.
- unblock Unblock the transport. Optional

For more detail, see the megaco_transport [page 63] behaviour definition.

1.5.2 Examples

The Megaco/H.248 application contains implementations for the two protocols specified by the Megaco/H.248 standard; UDP, see megaco_udp [page 64], and TCP/TPKT, see megaco_tcp [page 60].

1.6 Implementation examples

1.6.1 A simple Media Gateway Controller

In megaco/examples/simple/megaco_simple_mgc.erl there is an example of a simple MGC that listens on both text and binary standard ports and is prepared to handle a Service Change Request message to arrive either via TCP/IP or UDP/IP. Messages received on the text port are decoded using a text decoder and messages received on the binary port are decoded using a binary decoder.

The Service Change Reply is encoded in the same way as the request and sent back to the MG with the same transport mechanism UDP/IP or TCP/IP.

After this initial service change message the connection between the MG and MGC is fully established and supervised.

The MGC, with its four listeners, may be started with:

```
cd megaco/examples/simple
erl -pa ../../megaco/ebin -s megaco_filter -s megaco
megaco_simple_mgc:start().
```

or simply 'gmake mgc'.

The -s megaco_filter option to erl implies, the event tracing mechanism to be enabled and an interactive sequence chart tool to be started. This may be quite useful in order to visualize how your MGC interacts with the Megaco/H.248 protocol stack.

The event traces may alternatively be directed to a file for later analyze. By default the event tracing is disabled, but it may dynamically be enabled without any need for re-compilation of the code.

1.6.2 A simple Media Gateway

In megaco/examples/simple/megaco_simple_mg.erl there is an example of a simple MG that connects to an MGC, sends a Service Change Request and waits synchronously for a reply.

After this initial service change message the connection between the MG and MGC is fully established and supervised.

Assuming that the MGC is started on the local host, four different MG's, using text over TCP/IP, binary over TCP/IP, text over UDP/IP and binary over UDP/IP may be started on the same Erlang node with:

```
cd megaco/examples/simple
erl -pa ../../megaco/ebin -s megaco_filter -s megaco
megaco_simple_mg:start().
```

or simply 'gmake mg'.

If you "only" want to start a single MG which tries to connect an MG on a host named "baidarka", you may use one of these functions (instead of the megaco_simple_mg:start/0 above):

```
megaco_simple_mg:start_tcp_text("baidarka", []).
megaco_simple_mg:start_tcp_binary("baidarka", []).
megaco_simple_mg:start_udp_text("baidarka", []).
megaco_simple_mg:start_udp_binary("baidarka", []).
```

The -s megaco_filter option to erl implies, the event tracing mechanism to be enabled and an interactive sequence chart tool to be started. This may be quite useful in order to visualize how your MG interacts with the Megaco/H.248 protocol stack.

The event traces may alternatively be directed to a file for later analyze. By default the event tracing is disabled, but it may dynamically be enabled without any need for re-compilation of the code.

1.7 Megaco mib

1.7.1 Intro

The Megaco mib is as of yet not standardized and our implementation is based on *draft-ietf-megaco-mib-04.txt*. Almost all of the mib cannot easily be implemented by the megaco application. Instead these things should be implemented by a user (of the megaco application).

So what part of the mib is implemented? Basically the relevant statistic counters of the *MedGwyGatewayStatsEntry*.

1.7.2 Statistics counters

The implementation of the statistic counters is lightweight. I.e. the statistic counters are handled separatelly by different entities of the application. For instance our two transport module(s) (see megaco_tcp [page 61] and megaco_udp [page 65]) maintain their own counters and the application engine (see megaco [page 52]) maintain it's own counters.

This also means that if a user implement their own transport service then it has to maintain it's own statistics.

1.7.3 Distribution

Each megaco application maintains it's own set of counters. So in a large (distributed) MG/MGC it could be neccessary to collect the statistics from several nodes (each) running the megaco application (only one of them with the transport).

1.8 Performace comparison

1.8.1 Comparison of encoder/decoders

The Megaco/H.248 standard defines both a plain text encoding and a binary encoding (ASN.1 BER) and we have implemented encoders and decoders for both. We do supply a bunch of different encoding/decoding modules and the user may in fact implement their own (like our erl_dist module). Using a non-standard encoding format has its obvious drawbacks, but may be useful in some configurations.

We have made four different measurements of our Erlang/OTP implementation of the Megaco/H.248 protocol stack, in order to compare our different encoders/decoders. The result of each one is summarized in a line chart:

Encoded message size in bytes

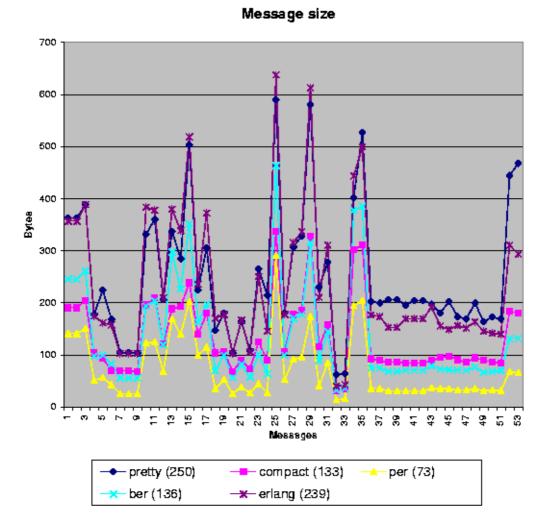
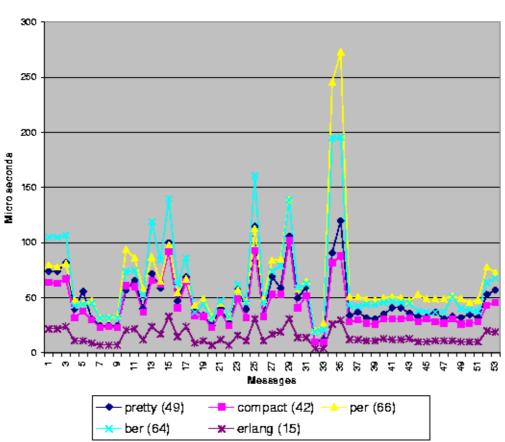


Figure 1.9: Encoded message size in bytes

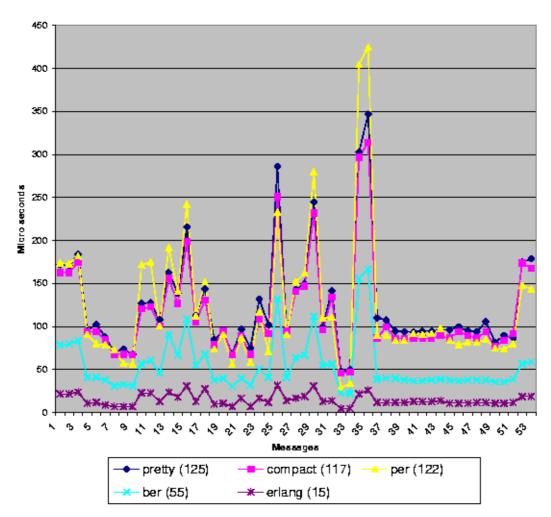
Encode time in micro seconds



Enocde time(s)

Figure 1.10: Encode time in micro seconds

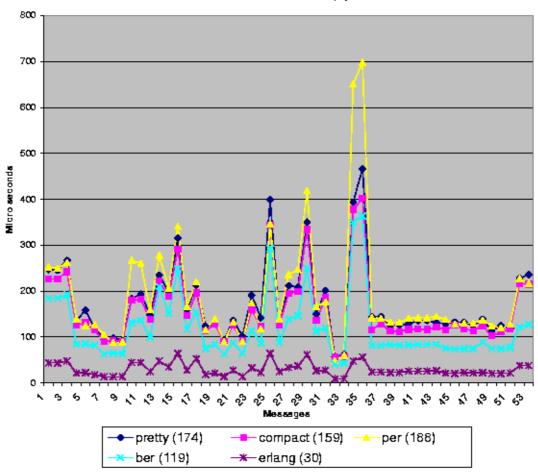
Decode time in micro seconds



Decode time

Figure 1.11: Decode time in micro seconds

Sum of encode and decode time in micro seconds



Encode+Decode time(s)

Figure 1.12: Sum of encode and decode time in micro seconds

1.8.2 Description of encoders/decoders

In Appendix A of the Megaco/H.248 specification (RFC 3525), there are about 30 messages that shows a representative call flow. We have also added a few extra version 1 messages and also some version 2 messages. We have used these example messages as basis for our measurements. The numbers within parentheses are the plain average values. Our figures have not been weighted in regard to how frequent the different kinds of messages that are sent between the media gateway and its controller.

The test compares the following encoder/decoders:

• *pretty* - pretty printed text. In the text encoding, the protocol stack implementors have the choice of using a mix of short and long keywords. It is also possible to add white spaces to improve readability. The pretty text encoding utilizes long keywords and an indentation style like the text examples in the Megaco/H.248 specification.

- *compact* the compact text encoding uses the shortest possible keywords and no optional white spaces.
- *ber* ASN.1 BER.
- *per* ASN.1 PER. Not standardized as a valid Megaco/H.248 encoding, but included for the matter of completeness as its encoding is extremely compact.
- *erl_dist* Erlang's native distribution format. Not standardized as a valid Megaco/H.248 encoding, but included as a reference due to its well known performance characteristics. Erlang is a dynamically typed language and any Erlang data structure may be serialized to the erl_dist format by using predefined built-in functions.

The actual encoded messages have been collected in one directory per encoding type, containing one file per encoded message.

Here follows an example of a text message to give a feeling of the difference between the pretty and compact versions of text messages. First the pretty printed, well indented version with long keywords:

Then the compact text version without indentation and with short keywords:

```
!/1 [124.124.124.222] T=9998{
    C=-{SC=ROOT{SV{MT=RS,AD=55555,PF=ResGW/1,RE="901 MG Cold Boot"}}}}
```

1.8.3 Setup

The measurements has been performed on a NoName PC, with an Intel P4 1800 MHz CPU, 1536 MB DDR memory running RedHat Linux 8, kernel 2.4.22. Software versions was the open source OTP R9C updated with megaco-2.1 and asn1-1.4.4.1.

1.8.4 Complete measurement result

This chapter details the effects of the possible encoding configurations for every codec. The result above are the fastest of these configurations for each codec. The figures presented are the average of all used messages.

Codec and config	Size	Encode	Decode	Total
pretty	250	48	219	267
pretty [flex]	250	49	125	174
compact	133	43	186	229
compact [flex]	133	42	117	159
per bin	73	164	171	335
per bin [driver]	73	100	160	260
per bin [native]	73	128	134	262
per bin [driver,native]	73	66	122	188
ber bin	136	97	137	234
ber bin [driver]	136	97	90	187
ber bin [native]	136	65	103	168
ber bin [driver,native]	136	64	55	119
erl_dist	716	13	18	31
erl_dist [megaco_compressed]	239	15	15	30
erl_dist [compressed]	313	279	64	343
erl_dist [megaco_compressed,compressed]	151	223	33	256

Table 1.1: Codec performance

1.8.5 Summary

In our measurements we have seen that there are no significant differences in message sizes between ASN.1 BER and the compact text format. Some care should be taken when using the pretty text style (which is used in all the examples included in the protocol specification and preferred during debugging sessions) since the messages can then be quite large. If the message size really is a serious issue, our per encoder should be used, as the ASN.1 PER format is much more compact than all the other alternatives. Its major drawback is that it is has not been approved as a valid Megaco/H.248 message encoding.

When it comes to pure encode/decode performance, it turns out that our fastest text encoder (compact) is about 34% faster than our fastest binary encoder (ber). For decode the fastest binary decoder (ber) is 53% better then our fastest text (compact). Please, observe that these performance figures are related to our implementation in Erlang/OTP. Measurements of other implementations using other tools and techniques may of course result in other figures. If the pure encode/decode performance really is a serious issue, our erl_dist encoder should be used, as the encoding/decoding of the erlang distribution format is much faster than all the other alternatives. Its major drawback is that it is has not been approved as a valid Megaco/H.248 message encoding.

1.9 Testing and tools

1.9.1 Tracing

We have instrumented our code in order to enable tracing. Running the application with tracing deactivated, causes a neglectible performance overhead (an external call to a function which returns an atom). Activation of tracing does not require any recompilation of the code, since we rely on Erlang/OTP's built in support for dynamic trace activation. In our case tracing of calls to a given external function.

Event traces can be viewed in a generic message sequence chart tool, that we have written. It can either be used in batch by loading event traces from file or interactively, as we are doing at demos and when we debug our own code. The event trace stuff can for the moment be found under megaco/utils but, will later be documented and released as an own application.

1.9.2 Measurement and transformation

We have included a simple tool for codec measurement and message transformation. The tool is located in the example directory.

Requirement

- Erlang/OTP, version R9C or later.
- Version 2.0 or later of *this* application.
- Version 1.4.3 or later of the *asn1* application.
- The flex libraries. Without it, the flex powered codecs cannot be used.

Results

The results from the measurement run is four excel-compatible textfiles:

- decode_time.xls -> Decoding result
- encode_time.xls -> Encoding result
- total_time.xls -> Total (Decoding+encoding) result
- message_size.xls -> Message size

Instruction

The tool contain three things:

- The transformation module
- The measurement module
- The basic message file archive

Transformation module The transformation module is used to transform a set of messages encoded with one codec into another other codec's.

Example: Start an erlang node, and make sure it has the path to both the latest megaco ebin-dir as well as the dir containing the transformation module:

```
% erl -pa <path-megaco-ebin-dir> -pa <path-to-tranformation-module-dir>
Erlang (BEAM) emulator version 5.3 [source]
Eshell V5.3 (abort with ^G)
1> megaco_codec_transform:t(pretty, [compact, per, ber, erlang]).
...
2> halt().
```

or to make it even easier if you as above use pretty text as base:

% erl -noshell -pa <path-megaco-ebin-dir> -pa <path-to-tranformation-module-dir> \n

or using ber binary as base:

% erl -noshell -pa <path-megaco-ebin-dir> -pa <path-to-tranformation-module-dir> \n

Now the messages in the 'pretty' directory has been trasnformed and stored into the other codec dir's. It is possible to transform from any codec to any other.

Measurement module The measurement module is used to measure the decode and encode the messages in the codec dirs.

Example: Start an erlang node, and make sure it has the path to both the latest megaco ebin-dir as well as the dir containing the measurement module:

```
% erl -pa <path-megaco-ebin-dir> -pa <path-to-meas-module-dir>
Erlang (BEAM) emulator version 5.3 [source]
Eshell V5.3 (abort with ^G)
1> megaco_codec_meas:t([pretty, compact, per, ber, erlang]).
...
2> halt().
```

or to make it even easier, assuming a measure shall be done on all the codecs (as above):

% erl -noshell -pa <path-megaco-ebin-dir> -pa <path-to-meas-module-dir> \n

When run as above (this will take some time), the measurement process is done as followes:

For each codec: For each message: Read the message from the file Detect message version Measure decode Measure encode Write results, encode, decode and total, to file

The measure is done by iterating over the decode/encode function for approx 5 seconds per message and counting the number of decodes/encodes.

-s

Message file archive This is basically a gzipped tar file of a directory tree with the following structure:

```
time_test/pretty/<message-files>
    compact/
    per/
    ber/<message-files>
    erlang/
```

The only directories containing any files are the pretty-dir and the ber-dir. It's the same messages encoded with different codec's. This means it is possible to choose the message basis for the (transformation and) measurement.

These files include both version 1 and version 2 messages.

It is of course possible to add and remove messages at will. The messages included are the ones used in our own measurements.

Notes

Binary codecs There are two basic ways to use the binary encodings: With package related name and termination id transformation (the 'native' encoding config) or without. This transformation converts package related names and termination id's to a more convenient internal form (equivalent with the decoded text message).

The transformation is done _after_ the actual decode has been done.

Furthermore, it is possible to make use of a linked in driver that performs some of the decode/encode, decode for ber and encode for per (the 'driver' encoding config).

Therefor in the tests, binary codecs are tested with four different encoding configs to determine exacly how the different options effect the performance: with transformation and without driver ([]), without transformation and without driver ([native]), with transformation and with driver ([driver]) and finally without transformation and with driver ([driver,native]).

Included test messages These messages are ripped from the call flow examples in an old version of the RFC.

Measurement tool directory name Be sure *not* no name the directory containing the measurement binaries starting with 'megaco-', e.g. megaco-meas. This will confuse the erlang application loader (erlang applications are named, e.g. megaco-1.0.2).

Megaco Reference Manual

Short Summaries

- Erlang Module megaco [page 37] Main API of the Megaco application
- Erlang Module **megaco_codec_meas** [page 54] This module implements a simple megaco codec measurement tool.
- Erlang Module **megaco_codec_transform** [page 55] Megaco message transformation utility.
- Erlang Module megaco_encoder [page 57] Megaco encoder begaviour.
- Erlang Module **megaco_flex_scanner** [page 59] Interface module to the flex scanner linked in driver.
- Erlang Module **megaco_tcp** [page 60] Interface module to TPKT transport protocol for Megaco/H.248.
- Erlang Module megaco_transport [page 63] Megaco transport begaviour.
- Erlang Module **megaco_udp** [page 64] Interface module to UDP transport protocol for Megaco/H.248.
- Erlang Module **megaco_user** [page 67] Callback module for users of the Megaco application

megaco

The following functions are exported:

- start() -> ok | {error, Reason} [page 37] Starts the Megaco application
- stop() -> ok | {error, Reason} [page 37] Stops the Megaco application
- stop [page 37] Stops the Megaco application
- start_user(UserMid, Config) -> ok | {error, Reason} [page 37] Initial configuration of a user
- stop_user(UserMid) -> ok | {error, Reason}
 [page 37] Delete the configuration of a user
- user_info(UserMid, Item) -> Value | exit(Reason) [page 38] Lookup user information
- update_user_info(UserMid, Item, Value) -> ok | {error, Reason} [page 40] Update information about a user

- conn_info(ConnHandle, Item) -> Value | exit(Reason) [page 41] Lookup information about an active connection
- update_conn_info(ConnHandle, Item, Value) -> ok | {error, Reason} [page 43] Update information about an active connection
- system_info(Item) -> Value | exit(Reason) [page 43] Lookup system information
- connect(ReceiveHandle, RemoteMid, SendHandle, ControlPid) -> {ok, ConnHandle} | {error, Reason} [page 44] Establish a "virtual" connection
- disconnect(ConnHandle, DiscoReason) -> ok | {error, ErrReason}
 [page 45] Tear down a "virtual" connection
- call(ConnHandle, Actions, Options) -> {ProtocolVersion, UserReply} [page 45] Sends one or more transaction request(s) and waits for the reply
- cast(ConnHandle, Actions, Options) -> ok | {error, Reason} [page 46] Sends one or more transaction request(s) but does NOT wait for a reply
- encode_actions(ConnHandle, Actions, Options) -> {ok, BinOrBins} | {error, Reason}
 [page 46] Encode action requests for one or more transaction request(s)
- token_tag2string(Tag) -> Result [page 47] Convert a token tag to a string
- token_tag2string(Tag, EncoderMod) -> Result
 [page 47] Convert a token tag to a string
- token_tag2string(Tag, EncoderMod, Version) -> Result [page 47] Convert a token tag to a string
- cancel(ConnHandle, CancelReason) -> ok | {error, ErrReason} [page 47] Cancel all outstanding messages for this connection
- process_received_message(ReceiveHandle, ControlPid, SendHandle, BinMsg) -> ok
 [page 47] Process a received message
- receive_message(ReceiveHandle, ControlPid, SendHandle, BinMsg) -> ok [page 48] Process a received message
- parse_digit_map(DigitMapBody) -> {ok, ParsedDigitMap} | {error, Reason}
 [page 49] Parses a digit map body
- eval_digit_map(DigitMap) -> {ok, MatchResult} | {error, Reason}
 [page 49] Collect digit map letters according to the digit map
- eval_digit_map(DigitMap, Timers) -> {ok, MatchResult} | {error, Reason}

[page 49] Collect digit map letters according to the digit map

- report_digit_event(DigitMapEvalPid, Events) -> ok | {error, Reason}
 [page 50] Send one or more events to the event collector process
- test_digit_event(DigitMap, Events) -> {ok, Kind, Letters} | {error, Reason}

[page 50] Feed digit map collector with events and return the result

 test_request(ConnHandle, Version, EncodingMod, EncodingConfig, Actions) -> {MegaMsg, EncodeRes} [page 51] Tests if the Actions argument is correct

- test_reply(ConnHandle, Version, EncodingMod, EncodingConfig, Reply)
 -> {MegaMsg, EncodeRes}
 [page 51] Tests if the Reply argument is correct
- versions1() -> {ok, VersionInfo} | {error, Reason}
 [page 51] Retreive various system and application info
- versions2() -> {ok, Info} | {error, Reason}
 [page 51] Retreive various system and application info
- print_version_info() -> void()
 [page 52] Formated print of result of the versions functions
- print_version_info(VersionInfo) -> void()
 [page 52] Formated print of result of the versions functions
- enable_trace(Level, Destination) -> void() [page 52] Start megaco tracing
- disable_trace() -> void() [page 52] Stop megaco tracing
- set_trace(Level) -> void() [page 52] Change megaco trace level
- get_stats() -> {ok, TotalStats} | {error, Reason} [page 53]
- get_stats(GlobalCounter) -> {ok, CounterStats} | {error, Reason} [page 53]
- get_stats(CallHandle) -> {ok, CallHandleStats} | {error, Reason} [page 53]
- get_stats(CallHandle, Counter) -> {ok, integer()} | {error, Reason} [page 53]
- reset_stats() -> void() [page 53]
- reset_stats(SendHandle) -> void()
 [page 53]

megaco_codec_meas

The following functions are exported:

- t() -> void() [page 54]
- t(Dirs) -> void() [page 54]

megaco_codec_transform

The following functions are exported:

- tt() -> void() [page 55]
- tb() -> void() [page 55]

- t([FromCodec, ToCodecs]) -> ok | {error, Reason} [page 55]
- t(FromCodec, ToCodecs) -> ok | {error, Reason} [page 55]
- tmf(FromFile, FromCodec, ToCodec) -> ok | {error, Reason} [page 55]
- tm(FromMsg, FromCodec, ToCodec) -> binary() [page 56]

megaco_encoder

The following functions are exported:

- Module:encode_message(EncodingConfig, Version, Message) -> {ok, Bin}
 | Error
 [page 57] Encode a megaco message.
- Module:decode_message(EncodingConfig, Version, Bin) -> {ok, Message}
 | Error
 [page 57] Decode a megaco message.
- Module:decode_mini_message(EncodingConfig, Version, Bin) -> {ok, Message} | Error [page 57] Perform a minimal decode of a megaco message.

megaco_flex_scanner

The following functions are exported:

• start() -> {ok, Port} | {error, Reason} [page 59]

megaco_tcp

The following functions are exported:

- start_transport() -> {ok, TransportRef}
 [page 60]
- listen(TransportRef, ListenPortSpecList) -> ok [page 60]
- connect(TransportRef, OptionList) -> {ok, Handle, ControlPid} | {error, Reason}
 [page 60]
- close(Handle) -> ok [page 60]
- socket(Handle) -> Socket [page 61]
- send_message(Handle, Message) -> ok [page 61]
- block(Handle) -> ok [page 61]

- unblock(Handle) -> ok [page 61]
- upgrade_receive_handle(ControlPid) -> ok [page 61]
- get_stats() -> {ok, TotalStats} | {error, Reason} [page 61]
- get_stats(SendHandle) -> {ok, SendHandleStats} | {error, Reason} [page 61]
- get_stats(SendHandle, Counter) -> {ok, CounterStats} | {error, Reason}
 [page 61]
- reset_stats() -> void() [page 62]
- reset_stats(SendHandle) -> void() [page 62]

megaco_transport

The following functions are exported:

• Module:send_message(Handle, Msg) -> ok | Error [page 63] Send a megaco message.

megaco_udp

The following functions are exported:

- start_transport() -> {ok, TransportRef} [page 64]
- open(TransportRef, OptionList) -> {ok, Handle, ControlPid} | {error, Reason} [page 64]
- close(Handle, Msg) -> ok [page 64]
- socket(Handle) -> Socket
 [page 64]
- create_send_handle(Handle, Host, Port) -> send_handle() [page 65]
- send_message(SendHandle, Msg) -> ok [page 65]
- block(Handle) -> ok [page 65]
- unblock(Handle) -> ok [page 65]
- upgrade_receive_handle(ControlPid, NewHandle) -> ok [page 65]
- get_stats() -> {ok, TotalStats} | {error, Reason} [page 65]

- get_stats(SendHandle) -> {ok, SendHandleStats} | {error, Reason} [page 65]
- get_stats(SendHandle, Counter) -> {ok, CounterStats} | {error, Reason} [page 65]
- reset_stats() -> void()
 [page 66]
- reset_stats(SendHandle) -> void()
 [page 66]

megaco_user

The following functions are exported:

- handle_connect(ConnHandle, ProtocolVersion) -> ok | error | {error,ErrorDescr}
 [page 68] Invoked when a new connection is established
- handle_disconnect(ConnHandle, ProtocolVersion, Reason) -> ok [page 68] Invoked when a connection is teared down
- handle_syntax_error(ReceiveHandle, ProtocolVersion, DefaultED) -> reply | {reply,ED} | no_reply | {no_reply,ED} [page 68] Invoked when a received message had syntax errors
- handle_message_error(ConnHandle, ProtocolVersion, ErrorDescr) -> ok [page 69] Invoked when a received message just contains an error
- handle_trans_request(ConnHandle, ProtocolVersion, ActionRequests) -> pending() | reply() | ignore_trans_request [page 69] Invoked for each transaction request
- handle_trans_long_request(ConnHandle, ProtocolVersion, ReqData) -> reply()
 - [page 70] Optionally invoked for a time consuming transaction request
- handle_trans_reply(ConnHandle, ProtocolVersion, UserReply, ReplyData) -> ok [page 70] Optionally invoked for a transaction reply
- handle_trans_ack(ConnHandle, ProtocolVersion, AckStatus, AckData) -> ok

[page 71] Optionally invoked for a transaction acknowledgement

- handle_unexpected_trans(ReceiveHandle, ProtocolVersion, Trans) -> ok [page 72] Invoked when an unexpected message is received
- handle_trans_request_abort(ReceiveHandle, ProtocolVersion, TransNo, Pid) -> ok

[page 72] Invoked when an transaction request has been aborted

megaco

Erlang Module

Interface module for the Megaco application

Exports

```
start() -> ok | {error, Reason}
```

Types:

• Reason = term()

Starts the Megaco application

Users may either explicitly be registered with megaco:start_user/2 and/or be statically configured by setting the application environment variable 'users' to a list of {UserMid, Config} tuples. See the function megaco:start_user/2 for details.

stop() -> ok | {error, Reason}

stop

Types:

```
• Reason = term()
```

Stops the Megaco application

start_user(UserMid, Config) -> ok | {error, Reason}

Types:

- UserMid = megaco_mid()
- Config = [{user_info_item(), user_info_value()}]
- Reason = term()

Initial configuration of a user

Requires the megaco application to be started. A user is either a Media Gateway (MG) or a Media Gateway Controller (MGC). One Erlang node may host many users.

A user is identified by its UserMid, which must be a legal Megaco MID.

Config is a list of {Item, Value} tuples. See megaco:user_info/2 about which items and values that are valid.

stop_user(UserMid) -> ok | {error, Reason}

- UserMid = megaco_mid()
- Reason = term()

Delete the configuration of a user

Requires that the user does not have any active connection.

user_info(UserMid, Item) -> Value | exit(Reason)

Types:

- Handle = user_info_handle()
- UserMid = megaco_mid()
- Item = user_info_item()
- Value = user_info_value()
- Reason = term()

Lookup user information

The following Item's are valid:

connections Lists all active connections for this user. Returns a list of megaco_conn_handle records.

receive_handle Construct a megaco_receive_handle record from user config

trans_id Current transaction id. A positive integer or the atom undefined_serial (in case no messages has been sent).

min_trans_id First trans id. A positive integer, defaults to 1.

- max_trans_id Last trans id. A positive integer or infinity, defaults to infinity.
- request_timer Wait for reply. A Timer (see explanation below, defaults to #megaco_incr_timer{}).
- auto_ack Automatic send transaction ack when the transaction reply has been received (see trans_ack below).
 - This is used for three-way-handshake.
 - A boolean, defaults to false.

trans_ack Shall ack's be accumulated or not.

This property is only valid if auto_ack is true.

If auto_ack is true, then if trans_ack is false, ack's will be sent immediatelly. If trans_ack is true, then ack's will instead be sent to the transaction sender process for accumulation and later sending (see trans_ack_maxcount,

trans_req_maxcount, trans_req_maxsize, trans_ack_maxcount and trans_timer).

See also transaction sender [page 13] for more info.

An boolean, defaults to false.

trans_ack_maxcount Maximum number of accumulated ack's. At most this many ack's will be accumulated by the transaction sender (if started and configured to accumulate ack's).

See also transaction sender [page 13] for more info. An integer, defaults to 10. trans_req Shall requests be accumulated or not.

If trans_req is false, then request(s) will be sent immediatelly (in it's own message).

If trans_req is true, then request(s) will instead be sent to the transaction sender process for accumulation and later sending (see trans_ack_maxcount, trans_req_maxsize, trans_ack_maxcount and trans_timer).

See also transaction sender [page 13] for more info. An boolean, defaults to false.

trans_req_maxcount Maximum number of accumulated requests. At most this many requests will be accumulated by the transaction sender (if started and configured to accumulate requests). See also transaction sender [page 13] for more info.

An integer, defaults to 10.

trans_req_maxsize Maximum size of the accumulated requests. At most this much requests will be accumulated by the transaction sender (if started and configured to accumulate requests).

See also transaction sender [page 13] for more info. An integer, defaults to 2048.

- trans_timer Transaction sender timeout time. Has two functions. First, if the value is
 0, then transactions will not be accumulated (e.g. the transaction sender process
 will not be started). Second, if the value is greater then 0 and auto_ack and
 trans_ack is true or if trans_req is true, then transaction sender will be started
 and transactions (which is depending on the values of auto_ack, trans_ack and
 trans_req) will be accumulated, for later sending.
 See also transaction sender [page 13] for more info.
 An integer, defaults to 0.
- pending_timer Automatic send pending if the timer expires before a transaction reply has been sent. This timer is also called provisional response timer. A Timer (see explanation below, defaults to 30000).
- sent_pending_limit Sent pending limit (see the MGOriginatedPendingLimit and the MGCOriginatedPendingLimit of the megaco root package). This parameter specifies how many pending messages that can be sent (for a given received transaction request). When the limit is exceeded, the transaction is aborted (see handle_trans_request_abort [page 72]) and an error message is sent to the other side.

Note that this has no effect on the actual sending of pending transactions. This is either implicit (e.g. when receiving a re-sent transaction request for a request which is beeing processed) or controlled by the pending_timer, see above. A positive integer or infinity. Defaults to infinity.

- recv_pending_limit Receive pending limit (see the MGOriginatedPendingLimit and the MGCOriginatedPendingLimit of the megaco root package). This parameter specifies how many pending messages that can be received (for a sent transaction request). When the limit is exceeded, the transaction is considered lost, and an error returned to the user (through the call-back function *handle_trans_reply*). A positive integer or infinity. Defaults to infinity.
- reply_timer Wait for an ack. When a request is received, some info related to the reply is store internally (e.g. the binary of the reply). This info will live until either an ack is received or this timer expires. For instance, if the same request is received

again (e.g. a request with the same transaction id), the (stored) reply will be (re-) sent automatically by megaco.

A Timer (see explanation below, defaults to 30000).

send_mod Send callback module which exports send_message/2. The function SendMod:send_message(SendHandle, Binary) is invoked when the bytes needs to be transmitted to the remote user. An atom, defaults to megaco_tcp.

encoding_mod Encoding callback module which exports encode_message/2 and decode_message/2. The function EncodingMod:encode_message(EncodingConfig, MegacoMessage) is invoked whenever a 'MegacoMessage' record needs to be translated into an Erlang binary. The function EncodingMod:decode_message(EncodingConfig, Binary) is invoked whenever an

Erlang binary needs to be translated into a 'MegacoMessage' record. An atom, defaults to megaco_pretty_text_encoder.

encoding_config Encoding module config. A list, defaults to [].

protocol_version Actual protocol version. Default is 1.

- strict_version Strict version control, i.e. when a message is received, verify that the version is that which was negotiated. Default is true.
- reply_data Default reply data. Any term, defaults to the atom undefined.
- user_mod Name of the user callback module. See the the reference manual for megaco_user for more info.
- user_args List of extra arguments to the user callback functions. See the the reference manual for megaco_user for more info.
- threaded If a received message contains several transaction requests, this option
 indicates whether the requests should be handled sequencially in the same process
 (false), or if each request should be handled by it's own process (true i.e. a
 separate process is spawned for each request).
 Defaults to false.

A Timer may be:

infinity Means that the timer never will time out

- Integer Waits the given number of milli seconds before it times out.
- IncrTimer A megaco_incr_timer record. Waits a given number of milli seconds, recalculates a new timer by multiplying a static factor and adding a static increment and starts all over again after retransmitting the message again. A maximum number of repetition can be stated.

update_user_info(UserMid, Item, Value) -> ok | {error, Reason}

Types:

- UserMid = megaco_mid()
- Item = user_info_item()
- Value = user_info_value()
- Reason = term()

Update information about a user

Requires that the user is started. See megaco:user_info/2 about which items and values that are valid.

conn_info(ConnHandle, Item) -> Value | exit(Reason)

Types:

- ConnHandle = #megaco_conn_handle{}
- Item = conn_info_item()
- Value = conn_info_value()
- Reason = term()

Lookup information about an active connection

Requires that the connection is active.

control_pid The process identifier of the controlling process for a conenction.

send_handle Opaque send handle whose contents is internal for the send module. May be any term.

local_mid The local mid (of the connection, i.e. the own mid). megaco_mid().

remote_mid The remote mid (of the connection). megaco_mid().

- receive_handle Construct a megaco_receive_handle record.
- trans_id Next transaction id. A positive integer or the atom undefined_serial (only in case of error).

Note that transaction id's are (currently) maintained on a per user basis so there is no way to be sure that the value returned will actually be used for a transaction sent on this connection (in case a user has several connections, which is not at all unlikely).

max_trans_id Last trans id. A positive integer or infinity, defaults to infinity.

- request_timer Wait for reply. A Timer (see explanation below, defaults to #megaco_incr_timer{}.
- auto_ack Automatic send transaction ack when the transaction reply has been received (see trans_ack below).

This is used for *three-way-handshake*. A boolean, defaults to false.

A boolean, defaults to faise.

trans_ack Shall ack's be accumulated or not.

This property is only valid if auto_ack is true.

If auto_ack is true, then if trans_ack is false, ack's will be sent immediatelly. If trans_ack is true, then ack's will instead be sent to the transaction sender process for accumulation and later sending (see trans_ack_maxcount,

trans_req_maxcount, trans_req_maxsize, trans_ack_maxcount and trans_timer).

See also transaction sender [page 13] for more info. An boolean, defaults to false.

trans_ack_maxcount Maximum number of accumulated ack's. At most this many ack's will be accumulated by the transaction sender (if started and configured to accumulate ack's).

See also transaction sender [page 13] for more info. An integer, defaults to 10. trans_req Shall requests be accumulated or not.

If trans_req is false, then request(s) will be sent immediatelly (in it's own message).

If trans_req is true, then request(s) will instead be sent to the transaction sender process for accumulation and later sending (see trans_ack_maxcount, trans_req_maxsize, trans_ack_maxcount and trans_timer).

See also transaction sender [page 13] for more info. An boolean, defaults to false.

trans_req_maxcount Maximum number of accumulated requests. At most this many requests will be accumulated by the transaction sender (if started and configured to accumulate requests). See also transaction sender [page 13] for more info.

An integer, defaults to 10.

trans_req_maxsize Maximum size of the accumulated requests. At most this much requests will be accumulated by the transaction sender (if started and configured to accumulate requests).

See also transaction sender [page 13] for more info. An integer, defaults to 2048.

- trans_timer Transaction sender timeout time. Has two functions. First, if the value is
 0, then transactions will not be accumulated (e.g. the transaction sender process
 will not be started). Second, if the value is greater then 0 and auto_ack and
 trans_ack is true or if trans_req is true, then transaction sender will be started
 and transactions (which is depending on the values of auto_ack, trans_ack and
 trans_req) will be accumulated, for later sending.
 See also transaction sender [page 13] for more info.
 An integer, defaults to 0.
- pending_timer Automatic send transaction pending if the timer expires before a transaction reply has been sent. This timer is also called provisional response timer. A Timer (see explanation below, defaults to 30000.
- sent_pending_limit Sent pending limit (see the MGOriginatedPendingLimit and the MGCOriginatedPendingLimit of the megaco root package). This parameter specifies how many pending messages that can be sent (for a given received transaction request). When the limit is exceeded, the transaction is aborted (see handle_trans_request_abort [page 72]) and an error message is sent to the other side.

Note that this has no effect on the actual sending of pending transactions. This is either implicit (e.g. when receiving a re-sent transaction request for a request which is beeing processed) or controlled by the pending_timer, see above. A positive integer or infinity. Defaults to infinity.

- recv_pending_limit Receive pending limit (see the MGOriginatedPendingLimit and the MGCOriginatedPendingLimit of the megaco root package). This parameter specifies how many pending messages that can be received (for a sent transaction request). When the limit is exceeded, the transaction is considered lost, and an error returned to the user (through the call-back function handle_trans_reply). A positive integer or infinity. Defaults to infinity.
- reply_timer Wait for an ack. When a request is received, some info related to the reply is store internally (e.g. the binary of the reply). This info will live until either an ack is received or this timer expires. For instance, if the same request is received

again (e.g. a request with the same transaction id), the (stored) reply will be (re-) sent automatically by megaco.

A Timer (see explanation below, defaults to 30000).

send_mod Send callback module which exports send_message/2. The function SendMod:send_message(SendHandle, Binary) is invoked when the bytes needs to be transmitted to the remote user. An atom, defaults to megaco_tcp.

encoding_mod Encoding callback module which exports encode_message/2 and decode_message/2. The function EncodingMod:encode_message(EncodingConfig, MegacoMessage) is invoked whenever a 'MegacoMessage' record needs to be translated into an Erlang binary. The function EncodingMod:decode_message(EncodingConfig, Binary) is invoked whenever an

Erlang binary needs to be translated into a 'MegacoMessage' record. An atom, defaults to megaco_pretty_text_encoder.

encoding_config Encoding module config. A list, defaults to [].

protocol_version Actual protocol version. Current default is 1.

- strict_version Strict version control, i.e. when a message is received, verify that the version is that which was negotiated. Default is true.
- reply_data Default reply data. Any term, defaults to the atom undefined.
- threaded If a received message contains several transaction requests, this option
 indicates whether the requests should be handled sequencially in the same process
 (false), or if each request should be handled by it's own process (true i.e. a
 separate process is spawned for each request).
 Defaults to false.

A Timer may be:

infinity Means that the timer never will time out

Integer Waits the given number of milli seconds before it times out.

IncrTimer A megaco_incr_timer record. Waits a given number of milli seconds, recalculates a new timer by multiplying a static factor and adding a static increment and starts all over again after retransmitting the message again. A maximum number of repetition can be stated.

update_conn_info(ConnHandle, Item, Value) -> ok | {error, Reason}

Types:

- ConnHandle = #megaco_conn_handle{}
- Item = conn_info_item()
- Value = conn_info_value()
- Reason = term()

Update information about an active connection

Requires that the connection is activated. See megaco:conn_info/2 about which items and values that are valid.

system_info(Item) -> Value | exit(Reason)

Types:

• Item = system_info_item()

Lookup system information

The following items are valid:

text_config The text encoding config.

connections Lists all active connections. Returns a list of megaco_conn_handle records.

users Lists all active users. Returns a list of megaco_mid()'s.

- n_active_requests Returns an integer representing the number of requests that has originated from this Erlang node and still are active (and therefore consumes system resources).
- n_active_replies Returns an integer representing the number of replies that has originated from this Erlang node and still are active (and therefore consumes system resources).
- n_active_connections Returns an integer representing the number of active connections.

Types:

- ReceiveHandle = #megaco_receive_handle{}
- RemoteMid = preliminary_mid | megaco_mid()
- SendHandle = term()
- ControlPid = pid()
- ConnHandle = #megaco_conn_handle{}
- Reason = term()

Establish a "virtual" connection

Activates a connection to a remote user. When this is done the connection can be used to send messages (with SendMod:send_message/2). The ControlPid is the identifier of a process that controls the connection. That process will be supervised and if it dies, this will be detected and the UserMod:handle_disconnect/2 callback function will be invoked. See the megaco_user module for more info about the callback arguments. The connection may also explicitly be deactivated by invoking megaco:disconnect/2.

The ControlPid may be the identity of a process residing on another Erlang node. This is useful when you want to distribute a user over several Erlang nodes. In such a case one of the nodes has the physical connection. When a user residing on one of the other nodes needs to send a request (with megaco:call/3 or megaco:cast/3), the message will encoded on the originating Erlang node, and then be forwarded to the node with the physical connection. When the reply arrives, it will be forwarded back to the originator. The distributed connection may explicitly be deactivated by a local call to megaco:disconnect/2 or implicitly when the physical connection is deactivated (with megaco:disconnect/2, killing the controlling process, halting the other node, ...).

The call of this function will trigger the callback function UserMod:handle_connect/2 to be invoked. See the megaco_user module for more info about the callback arguments.

A connection may be established in several ways:

provisioned MID The MG may explicitely invoke megaco:connect/4 and use a provisioned MID of the MGC as the RemoteMid.

- upgrade preliminary MID The MG may explicitely invoke megaco:connect/4 with the atom 'preliminary_mid' as a temporary MID of the MGC, send an initial message, the Service Change Request, to the MGC and then wait for an initial message, the Service Change Reply. When the reply arrives, the Megaco application will pick the MID of the MGC from the message header and automatically upgrade the connection to be a "normal" connection. By using this method of establishing the connection, the callback function UserMod:handle_connect/2 to be invoked twice. First with a ConnHandle with the remote_mid-field set to preliminary_mid, and then when the connection upgrade is done with the remote_mid-field set to the actual MID of the MGC.
- automatic When the MGC receives its first message, the Service Change Request, the Megaco application will automatically establish the connection by using the MG MID found in the message header as remote mid.
- distributed When a user (MG/MGC) is distributed over several nodes, it is required that the node hosting the connection already has activated the connection and that it is in the "normal" state. The RemoteMid must be a real Megaco MID and not a preliminary_mid.

An initial megaco_receive_handle record may be obtained with megaco:user_info(UserMid, receive_handle)

The send handle is provided by the preferred transport module, e.g. megaco_tcp, megaco_udp. Read the documentation about each transport module about the details.

disconnect(ConnHandle, DiscoReason) -> ok | {error, ErrReason}

Types:

- ConnHandle = conn_handle()
- DiscoReason = term()
- ErrReason = term()

Tear down a "virtual" connection

Causes the UserMod:handle_disconnect/2 callback function to be invoked. See the megaco_user module for more info about the callback arguments.

```
call(ConnHandle, Actions, Options) -> {ProtocolVersion, UserReply}
```

- ConnHandle = conn_handle()
- Actions = action_reqs() | [action_reqs()]
- action_reqs() = binary() | [#'ActionRequest'{}]
- Options = [send_option()]
- send_option() = {request_timer, timer()} | {long_request_timer, timer()} | {send_handle, term()} | {protocol_version, integer()}
- UserReply = user_reply() | [user_reply()]
- user_reply() = success() | failure()
- success() = {ok, [#'ActionReply'{}]}
- failure() = message_error() | other_error()
- message_error() = {error, error_descr()}
- other_error() = {error, term()}

Sends one or more transaction request(s) and waits for the reply.

When sending one transaction in a message, Actions should be action_reqs() (UserReply will then be user_reply()). When sending several transactions in a message, Actions should be [action_reqs()] (UserReply will then be [user_reply()]). Each element of the list is part of one transaction.

For some of *our* codecs (not binary), it is also possible to pre-encode the actions, in which case Actions will be either a binary() or [binary()].

The function returns when the reply arrives, when the request timer eventually times out or when the outstanding requests are explicitly cancelled.

The default values of the send options are obtained by megaco:conn_info(ConnHandle, Item). But the send options above, may explicitly be overridden.

The ProtocolVersion version is the version actually encoded in the reply message.

At success(), the UserReply contains a list of 'ActionReply' records possibly containing error indications.

A message_error(), indicates that the remote user has replied with an explicit transactionError.

An other_error(), indicates some other error such as timeout or {user_cancel, ReasonForCancel}.

cast(ConnHandle, Actions, Options) -> ok | $\{error, Reason\}$

Types:

- ConnHandle = conn_handle()
- Actions = action_reqs() | [action_reqs()]
- action_reqs() = binary() | [#'ActionRequest'{}]
- Options = [send_option()]
- send_option() = {request_timer, timer()} | {long_request_timer, timer()} | {send_handle, term()} | {reply_data, reply_data()} | {protocol_version, integer()}
- Reason = term()

Sends one or more transaction request(s) but does NOT wait for a reply

When sending one transaction in a message, Action should be action_reqs(). When sending several transactions in a message, Actions should be [action_reqs()]. Each element of the list is part of one transaction.

For some of *our* codecs (not binary), it is also possible to pre-encode the actions, in which case Actions will be either a binary() or [binary()].

The default values of the send options are obtained by megaco:conn_info(ConnHandle, Item). But the send options above, may explicitly be overridden.

The ProtocolVersion version is the version actually encoded in the reply message.

The callback function UserMod:handle_trans_reply/4 is invoked when the reply arrives, when the request timer eventually times out or when the outstanding requests are explicitly cancelled. See the megaco_user module for more info about the callback arguments.

Given as UserData argument to UserMod:handle_trans_reply/4.

encode_actions(ConnHandle, Actions, Options) -> {ok, BinOrBins} | {error, Reason}

- ConnHandle = conn_handle()
- Actions = action_reqs() | [action_reqs()]
- action_reqs() = [#'ActionRequest'{}]
- Options = [send_option()]
- send_option() = {request_timer, timer()} | {long_request_timer, timer()} | {send_handle, term()} | {protocol_version, integer()}
- BinOrBins = binary() | [binary()]
- Reason = term()

Encodes lists of action requests for one or more transaction request(s).

When encoding action requests for one transaction, Actions should be action_reqs(). When encoding action requests for several transactions, Actions should be [action_reqs()]. Each element of the list is part of one transaction.

```
token_tag2string(Tag) -> Result
token_tag2string(Tag, EncoderMod) -> Result
token_tag2string(Tag, EncoderMod, Version) -> Result
```

Types:

- Tag = atom()
- EncoderMod = pretty | compact | encoder_module()
- encoder_module() = megaco_pretty_text_encoder | megaco_compact_text_encoder | atom()
- Version = int_version() | atom_version()
- $int_version() = 1 | 2 | 3$
- $atom_version() = v1 | v2 | v3 | prev3b$
- Result = string() | {error, Reason}
- Reason = term()

Convert a token tag to a string

If no encoder module is given, the default is used (which is pretty).

If no or an unknown version is given, the *best* version is used (which is prev3b).

If no match is found for Tag, Result will be the empty string ([]).

cancel(ConnHandle, CancelReason) -> ok | {error, ErrReason}

Types:

- ConnHandle = conn_handle()
- CancelReason = term()
- ErrReason = term()

Cancel all outstanding messages for this connection

This causes outstanding megaco:call/3 requests to return. The callback functions UserMod:handle_reply/4 and UserMod:handle_trans_ack/4 are also invoked where it applies. See the megaco_user module for more info about the callback arguments.

process_received_message(ReceiveHandle, ControlPid, SendHandle, BinMsg) -> ok

Types:

• ReceiveHandle = #megaco_receive_handle{}

- ControlPid = pid()
- SendHandle = term()
- BinMsg = binary()
- Process a received message

This function is intended to be invoked by some transport modules when get an incoming message. Which transport that actually is used is up to the user to choose.

The message is delivered as an Erlang binary and is decoded by the encoding module stated in the receive handle together with its encoding config (also in the receive handle). Depending of the outcome of the decoding various callback functions will be invoked. See megaco_user for more info about the callback arguments.

Note that all processing is done in the context of the calling process. A transport module could call this function via one of the spawn functions (e.g. spawn_opt). See also receive_message/4.

If the message cannot be decoded the following callback function will be invoked:

• UserMod:handle_syntax_error/3

If the decoded message instead of transactions contains a message error, the following callback function will be invoked:

• UserMod:handle_message_error/3

If the decoded message happens to be received before the connection is established, a new "virtual" connection is established. This is typically the case for the Media Gateway Controller (MGC) upon the first Service Change. When this occurs the following callback function will be invoked:

• UserMod:handle_connect/2

For each transaction request in the decoded message the following callback function will be invoked:

• UserMod:handle_trans_request/3

For each transaction reply in the decoded message the reply is returned to the user. Either the originating function megaco:call/3 will return. Or in case the originating function was megaco:case/3 the following callback function will be invoked:

• UserMod:handle_trans_reply/4

When a transaction acknowledgement is received it is possible that user has decided not to bother about the acknowledgement. But in case the return value from UserMod:handle_trans_request/3 indicates that the acknowledgement is important the following callback function will be invoked:

• UserMod:handle_trans_ack/4

See the megaco_user module for more info about the callback arguments.

receive_message(ReceiveHandle, ControlPid, SendHandle, BinMsg) -> ok

Types:

• ReceiveHandle = #megaco_receive_handle{}

- ControlPid = pid()
- SendHandle = term()
- BinMsg = binary()

Process a received message

This is a callback function intended to be invoked by some transport modules when get an incoming message. Which transport that actually is used is up to the user to choose.

In principle, this function calls the process_received_message/4 function via a spawn to perform the actual processing.

For further information see the process_received_message/4 function.

parse_digit_map(DigitMapBody) -> {ok, ParsedDigitMap} | {error, Reason}

Types:

- DigitMapBody = string()
- ParsedDigitMap = parsed_digit_map()
- parsed_digit_map() = term()
- Reason = term()

Parses a digit map body

Parses a digit map body, represented as a list of characters, into a list of state transitions suited to be evaluated by megaco:eval_digit_map/1,2.

```
eval_digit_map(DigitMap) -> {ok, MatchResult} | {error, Reason}
eval_digit_map(DigitMap, Timers) -> {ok, MatchResult} | {error, Reason}
```

Types:

- DigitMap = #'DigitMapValue'{} | parsed_digit_map()
- parsed_digit_map() = term()
- ParsedDigitMap = term()
- Timers = ignore() | reject()
- ignore() = ignore | {ignore, digit_map_value()}
- reject() = reject | {reject, digit_map_value()} | digit_map_value()
- MatchResult = {Kind, Letters} | {Kind, Letters, Extra}
- Kind = kind()
- kind() = full | unambiguous
- Letters = [letter()]
- letter() = \$0..\$9 | \$a .. \$k
- Extra = letter()
- Reason = term()

Collect digit map letters according to the digit map.

When evaluating a digit map, a state machine waits for timeouts and letters reported by megaco:report_digit_event/2. The length of the various timeouts are defined in the digit_map_value() record.

When a complete sequence of valid events has been received, the result is returned as a list of letters.

There are two options for handling syntax errors (that is when an unexpected event is received when the digit map evaluator is expecting some other event). The unexpected

events may either be ignored or rejected. The latter means that the evaluation is aborted and an error is returned.

report_digit_event(DigitMapEvalPid, Events) -> ok | {error, Reason}

Types:

- DigitMapEvalPid = pid()
- Events = Event | [Event]
- Event = letter() | pause() | cancel()
- letter() = \$0..\$9 | \$a .. \$k | \$A .. \$K
- pause() = one_second() | ten_seconds()
- one_second() = \$s | \$s
- ten_seconds() = \$l | \$L
- cancel() = z | z | cancel
- Reason = term()

Send one or more events to the event collector process.

Send one or more events to a process that is evaluating a digit map, that is a process that is executing megaco:eval_digit_map/1,2.

Note that the events $s \mid S, 1 \mid L$ and $z \mid Z$ has nothing to do with the timers using the same characters.

test_digit_event(DigitMap, Events) -> {ok, Kind, Letters} | {error, Reason}

Types:

- DigitMap = #'DigitMapValue'{} | parsed_digit_map()
- parsed_digit_map() = term()
- ParsedDigitMap = term()
- Timers = ignore() | reject()
- ignore() = ignore | {ignore, digit_map_value()}
- reject() = reject | {reject, digit_map_value()} | digit_map_value()
- DigitMapEvalPid = pid()
- Events = Event | [Event]
- Event = letter() | pause() | cancel()
- Kind = kind()
- kind() = full | unambiguous
- Letters = [letter()]
- letter() = \$0..\$9 | \$a .. \$k | \$A .. \$K
- pause() = one_second() | ten_seconds()
- one_second() = \$s | \$S
- ten_seconds() = $l \mid L$
- cancel () = z | z | cancel
- Reason = term()

Feed digit map collector with events and return the result

This function starts the evaluation of a digit map with megaco:eval_digit_map/1 and sends a sequence of events to it megaco:report_digit_event/2 in order to simplify testing of digit maps.

test_request(ConnHandle, Version, EncodingMod, EncodingConfig, Actions) -> {MegaMsg, EncodeRes}

Types:

- ConnHandle = conn_handle()
- Version = integer()
- EncodingMod = atom()
- EncodingConfig = Encoding configuration
- Actions = A list
- MegaMsg = #'MegacoMessage'{}
- EncodeRes = {ok, Bin} | {error, Reason}
- Bin = binary()
- Reason = term()

Tests if the Actions argument is correctly composed.

This function is only intended for testing purposes. It's supposed to have a same kind of interface as the call [page 45] or cast [page 46] functions (with the additions of the EncodingMod and EncodingConfig arguments). It composes a complete megaco message end attempts to encode it. The return value, will be a tuple of the composed megaco message and the encode result.

test_reply(ConnHandle, Version, EncodingMod, EncodingConfig, Reply) -> {MegaMsg, EncodeRes}

Types:

- ConnHandle = conn_handle()
- Version = integer()
- EncodingMod = atom()
- EncodingConfig = A list
- Reply = actual_reply()
- MegaMsg = #'MegacoMessage'{}
- EncodeRes = {ok, Bin} | {error, Reason}
- Bin = binary()
- Reason = term()

Tests if the Reply argument is correctly composed.

This function is only intended for testing purposes. It's supposed to test the actual_reply() return value of the callback functions handle_trans_request [page 69] and handle_trans_long_request [page 70] functions (with the additions of the EncodingMod and EncodingConfig arguments). It composes a complete megaco message end attempts to encode it. The return value, will be a tuple of the composed megaco message and the encode result.

```
versions1() -> {ok, VersionInfo} | {error, Reason}
```

versions2() -> $\{ok, Info\} \mid \{error, Reason\}$

- VersionInfo = [version_info()]
- version_info() = term()
- Reason = term()

Utility functions used to retreive some system and application info.

The difference between the two functions is in how they get the modules to check. versions1 uses the app-file and versions2 uses the function application:get_key.

```
print_version_info() -> void()
print_version_info(VersionInfo) -> void()
```

Types:

- VersionInfo = [version_info()]
- version_info() = term()

Utility function to produce a formated printout of the versions info generated by the versions1 and versions2 functions.

The function print_version_info/0 uses the result of function version1/0 as VersionInfo. Example:

{ok, V} = megaco:versions1(), megaco:format_versions(V).

enable_trace(Level, Destination) -> void()

Types:

- Level = max | min | 0 <= integer() <= 100
- Destination = File | Port | HandlerSpec | io
- File = string()
- Port = integer()
- HandleSpec = {HandlerFun, Data}
- HandleFun = fun() (two arguments)
- Data = term()

This function is used to start megaco tracing at a given Level and direct result to the given Destination.

It starts a tracer server and then sets the proper match spec (according to Level).

In the case when Destination is File, the printable megaco trace events will be printed to the file File using plain io:format/2.

In the case when Destination is io, the printable megaco trace events will be printed on stdout using plain io:format/2.

See dbg for further information.

disable_trace() -> void()

This function is used to stop megaco tracing.

set_trace(Level) -> void()

Types:

• Level = max | min | 0 <= integer() <= 100

This function is used to change the megaco trace level.

It is assumed that tracing has already been enabled (see enable_trace above).

```
get_stats() -> {ok, TotalStats} | {error, Reason}
get_stats(GlobalCounter) -> {ok, CounterStats} | {error, Reason}
get_stats(CallHandle) -> {ok, CallHandleStats} | {error, Reason}
get_stats(CallHandle, Counter) -> {ok, integer()} | {error, Reason}
```

Types:

- TotalStats = [total_stats()]
- total_stats() = {call_handle(), [stats()]} | {global_counter(), integer()}
- GlobalCounter = global_counter()
- GlobalCounterStats = integer()
- CallHandle = call_handle()
- CallHandleStats = [stats()]
- stats() = {counter(), integer()}
- Counter = counter()
- counter() = medGwyGatewayNumTimerRecovery | medGwyGatewayNumErrors
- global_counter() = medGwyGatewayNumErrors
- Reason = term()

Retreive the (SNMP) statistic counters. The global counters handle events that cannot be attributed to a single connection (e.g. protocol errors that occur before the connection has been properly setup).

```
reset_stats() -> void()
reset_stats(SendHandle) -> void()
```

Types:

• SendHandle = send_handle()

Reset all related (SNMP) statistics counters.

megaco_codec_meas

Erlang Module

This module implements a simple megaco codec measurement tool. Results are written to file (excel compatible text files) and on stdout. *Note* that this module is *not* included in the runtime part of the application.

Exports

 $t() \rightarrow void()$

This function runs the measurement on all the *official* codecs; pretty, compact, ber, per and erlang.

t(Dirs) -> void()

Types:

- Dirs = [codec()]
- codec() -> pretty | compact | ber | per | erlang

Runs the codecs as specified in Dirs. Note that the codec name used here is also assumed to be the same as the directory containing the encoded messages used in the measurement.

megaco_codec_transform

Erlang Module

This module implements a simple megaco message transformation utility. *Note* that this module is *not* included in the runtime part of the application.

Exports

tt() -> void()

Transform messages using pretty text as base. Transform messages from pretty text encoding to compact, ber, per and erlang encoding.

This call is equivalent to the call: t(pretty, [compact, ber, per, erlang])

tb() -> void()

Transform messages using ber binary as base. Transform messages from ber binary encoding to pretty, compact, ber, per and erlang encoding.

This call is equivalent to the call: t(ber, [pretty, compact, per, erlang])

t([FromCodec, ToCodecs]) -> ok | {error, Reason}

Types:

- FromCodec = codec_string()
- ToCodecs = [codec_string()]
- codec_string() = "pretty" | "compact" | "ber" | "per" | "erlang"

Called from the command line (shell) to transform all messages in a given codec dir to a given list of codec dirs. The dirs will *not* be created.

Example: Converts from codec ber to codecs pretty, compact and per

erl -noshell -sname megaco ../ebin \n -run megaco_codec_transform t be

t(FromCodec, ToCodecs) \rightarrow ok | {error, Reason}

Types:

- FromCodec = codec()
- ToCodecs = [codec()]
- codec() = pretty | compact | ber | per | erlang

Transforms all messages in a given codec dir to a given list of codec dirs. The dirs will *not* be created.

tmf(FromFile, FromCodec, ToCodec) -> ok | {error, Reason}

Types:

- FromFile = string()
- FromCodec = codec()
- ToCodec = codec()

Transform a message in a file encoded with the given codec to another codec. The resulting message is written to file, in the ToCodec dir.

tm(FromMsg, FromCodec, ToCodec) -> binary()

Types:

- FromMsg = binary()
- FromCodec = codec()
- ToCodec = codec()

Tranforms a message binary encoded with the given codec to another codec. The resulting message is returned (as a binary).

megaco_encoder

Erlang Module

The following functions should be exported from a megaco_encoder callback module:

Exports

```
Module:encode_message(EncodingConfig, Version, Message) -> {ok, Bin} | Error
```

Types:

- EncodingConfig = list()
- Version = integer()
- Message = megaco_message()
- Bin = binary()
- Error = term()

Encode a megaco message.

Module:decode_message(EncodingConfig, Version, Bin) -> {ok, Message} | Error

Types:

- EncodingConfig = list()
- Version = integer() | dynamic
- Message = megaco_message()
- Bin = binary()
- Error = term()
- Decode a megaco message.

Note that if the Version argument is dynamic, the decoder should try to figure out the actual version from the message itself and then use the proper decoder, e.g. version 1. If on the other hand the Version argument is an integer, it means that this is the expected version of the message and the decoder for that version should be used.

 $\verb|Module:decode_mini_message(EncodingConfig, Version, Bin) -> \{ok, Message\} | Error$

- EncodingConfig = list()
- Version = integer() | dynamic
- Message = megaco_message()
- Bin = binary()
- Error = term()

Perform a minimal decode of a megaco message.

The purpose of this function is to do a minimal decode of Megaco message. A successfull result is a 'MegacoMessage' in which only version and mid has been initiated. This function is used by the megaco_messeger module when the decode_message/3 function failes to figure out the mid (the actual sender) of the message.

Note again that a successfull decode only returns a partially initiated message.

megaco_flex_scanner

Erlang Module

This module contains the public interface to the flex scanner linked in driver. The flex scanner performs the scanning phase of text message decoding.

The flex scanner is written using a tool called *flex*. In order to be able to compile the flex scanner driver, this tool has to be available.

By default the flex scanner reports line-number of an error. But it can be built without line-number reporting. Instead token number is used. This will speed up the scanning some 5-10%. Use --disable-megaco-flex-scanner-lineno when configuring the application.

Exports

start() -> {ok, Port} | {error, Reason}

Types:

- Port = port()
- Reason = term()

This function is used to start the flex scanner. It locates the library and loads the linked in driver.

Note that the process that calls this function *must* be permament. If it dies, the port will exit and the driver unload.

megaco_tcp

Erlang Module

This module contains the public interface to the TPKT (TCP/IP) version transport protocol for Megaco/H.248.

Exports

```
start_transport() -> {ok, TransportRef}
```

Types:

• TransportRef = pid()

This function is used for starting the TCP/IP transport service. Use exit(TransportRef, Reason) to stop the transport service.

listen(TransportRef, ListenPortSpecList) -> ok

Types:

- TransportRef = pid() | regname()
- OptionListPerPort = [Option]
- Option = {port, integer()} | {options, list()} | {receive_handle, term()}

This function is used for starting new TPKT listening socket for TCP/IP. The option list contains the socket definitions.

connect(TransportRef, OptionList) -> {ok, Handle, ControlPid} | {error, Reason}

Types:

- TransportRef = pid() | regname()
- OptionList = [Option]
- Option = {host, Ipaddr} | {port, integer()} | {options, list()} | {receive_handle, term()} | {module, atom()}
- Handle = socket_handle()
- ControlPid = pid()
- Reason = term()

This function is used to open a TPKT connection.

The module option makes it possible for the user to provide their own callback module. The receive_message/4 or process_received_message/4 functions of this module is called when a new message is received (which one depends on the size of the message; small - receive_message, large - process_received_message). Default value is *megaco*.

close(Handle) -> ok

Types:

- Handle = socket_handle()
- This function is used for closing an active TPKT connection.

socket(Handle) -> Socket

Types:

- Handle = socket_handle()
- Socket = inet_socket()

This function is used to convert a socket_handle() to a inet_socket(). inet_socket() is a plain socket, see the inet module for more info.

send_message(Handle, Message) -> ok

Types:

- Handle = socket_handle()
- Message = binary() | iolist()

Sends a message on a connection.

block(Handle) -> ok

Types:

• Handle = socket_handle()

Stop receiving incomming messages on the socket.

unblock(Handle) -> ok

Types:

• Handle = socket_handle()

Starting to receive incomming messages from the socket again.

upgrade_receive_handle(ControlPid) -> ok

Types:

• ControlPid = pid()

Update the receive handle of the control process (e.g. after having changed protocol version).

```
get_stats() -> {ok, TotalStats} | {error, Reason}
get_stats(SendHandle) -> {ok, SendHandleStats} | {error, Reason}
get_stats(SendHandle, Counter) -> {ok, CounterStats} | {error, Reason}
```

- TotalStats = [send_handle_stats()]
- total_stats() = {send_handle(), [stats()]}
- SendHandle = send_handle()
- SendHandleStats = [stats()]
- Counter = tcp_stats_counter()
- CounterStats = integer()

- stats() = {tcp_stats_counter(), integer()}
- tcp_stats_counter() = medGwyGatewayNumInMessages | medGwyGatewayNumInOctets | medGwyGatewayNumOutMessages | medGwyGatewayNumOutOctets | medGwyGatewayNumErrors
- Reason = term()

Retreive the TCP related (SNMP) statistics counters.

reset_stats() -> void()
reset_stats(SendHandle) -> void()

Types:

• SendHandle = send_handle()

Reset all TCP related (SNMP) statistics counters.

megaco_transport

Erlang Module

The following functions should be exported from a $megaco_transport$ callback module:

Exports

Module:send_message(Handle, Msg) -> ok | Error

Types:

- Handle = term()
- Msg = binary() | iolist()
- Error = term()

Send a megaco message.

megaco_udp

Erlang Module

This module contains the public interface to the UDP/IP version transport protocol for Megaco/H.248.

Exports

start_transport() -> {ok, TransportRef}

Types:

• TransportRef = pid()

This function is used for starting the UDP/IP transport service. Use exit(TransportRef, Reason) to stop the transport service.

open(TransportRef, OptionList) -> {ok, Handle, ControlPid} | {error, Reason}

Types:

- TransportRef = pid() | regname()
- OptionList = [option()]
- option() = {port, integer()} | {options, list()} | {receive_handle, receive_handle()} | {module, atom()}
- Handle = socket_handle()
- receive_handle() = term()
- ControlPid = pid()
- Reason = term()

This function is used to open an UDP/IP socket.

The module option makes it possible for the user to provide their own callback module. The functions receive_message/4 or process_received_message/4 of this module is called when a new message is received (which one depends on the size of the message; small - receive_message, large - process_received_message). Default value is *megaco*.

close(Handle, Msg) -> ok

Types:

- Handle = socket_handle()
- Msg

This function is used for closing an active UDP socket.

socket(Handle) -> Socket

- Handle = socket_handle()
- Socket = inet_socket()

This function is used to convert a socket_handle() to a inet_socket(). inet_socket() is a plain socket, see the inet module for more info.

create_send_handle(Handle, Host, Port) -> send_handle()

Types:

- Handle = socket_handle()
- Host = $\{A,B,C,D\}$ | string()
- Port = integer()

Creates a send handle from a transport handle. The send handle is intended to be used by megaco_udp:send_message/2.

send_message(SendHandle, Msg) -> ok

Types:

- SendHandle = send_handle()
- Message = binary() | iolist()

Sends a message on a socket. The send handle is obtained by megaco_udp:create_send_handle/3. Increments the NumOutMessages and NumOutOctets counters if message successfully sent. In case of a failure to send, the NumErrors counter is *not* inremented. This is done elsewhere in the megaco app.

block(Handle) -> ok

Types:

• Handle = socket_handle()

Stop receiving incoming messages on the socket.

unblock(Handle) -> ok

Types:

• Handle = socket_handle()

Starting to receive incoming messages from the socket again.

```
upgrade_receive_handle(ControlPid, NewHandle) -> ok
```

Types:

- ControlPid = pid()
- NewHandle = receive_handle()
- receive_handle() = term()

Update the receive handle of the control process (e.g. after having changed protocol version).

```
get_stats() -> {ok, TotalStats} | {error, Reason}
get_stats(SendHandle) -> {ok, SendHandleStats} | {error, Reason}
get_stats(SendHandle, Counter) -> {ok, CounterStats} | {error, Reason}
Types:
```

- TotalStats = [total_stats()]
- total_stats() = {send_handle(), [stats()]}
- SendHandle = send_handle()
- SendHandleStats = [stats()]
- Counter = udp_stats_counter()
- CounterStats = integer()
- stats() = {udp_stats_counter(), integer()}
- tcp_stats_counter() = medGwyGatewayNumInMessages | medGwyGatewayNumInOctets | medGwyGatewayNumOutMessages | medGwyGatewayNumOutOctets | medGwyGatewayNumErrors
- Reason = term()

Retreive the UDP related (SNMP) statistics counters.

```
reset_stats() -> void()
reset_stats(SendHandle) -> void()
```

Types:

• SendHandle = send_handle()

Reset all TCP related (SNMP) statistics counters.

megaco_user

Erlang Module

This module defines the callback behaviour of Megaco users. A megaco_user compliant callback module must export the following functions:

- handle_connect/2
- handle_disconnect/3
- handle_syntax_error/3
- handle_message_error/3
- handle_trans_request/3
- handle_trans_long_request/3
- handle_trans_reply/4
- handle_trans_ack/4
- handle_unexpected_trans/3
- handle_trans_request_abort/4

The semantics of them and their exact signatures are explained below. There are a couple data types that are common for many of the functions. These are explained here:

conn_handle() Is the 'megaco_conn_handle' record initially returned by

megaco:connect/4. It identifies a "virtual" connection and may be reused after a reconnect (disconnect + connect).

protocol_version() Is the actual protocol version. In most cases the protocol version is retreived from the processed message, but there are exceptions:

- When handle_connect/2 is triggered by an explicit call to megaco:connect/4.
- handle_disconnect/3
- handle_syntax_error/3

In these cases, the ProtocolVersion default version is obtained from the static connection configuration:

megaco:conn_info(ConnHandle, protocol_version).

error_descr() An 'ErrorDescriptor' record.

The user_args configuration parameter which may be used to extend the argument list of the callback functions. For example, the handle_connect function takes by default two arguments:

• handle_connect(Handle, Version)

but if the user_args parameter is set to a longer list, such as [SomePid,SomeTableRef], the callback function is expected to have these (in this case two) extra arguments last in the argument list:

handle_connect(Handle, Version, SomePid, SomeTableRef)

Exports

handle_connect(ConnHandle, ProtocolVersion) -> ok | error | {error,ErrorDescr}

Types:

- ConnHandle = conn_handle()
- ProtocolVersion = protocol_version()
- ErrorDescr = error_descr()

Invoked when a new connection is established

Connections may either be established by an explicit call to megaco:connect/4 or implicitely at the first invokaction of megaco:receive_message/3.

Normally a Media Gateway (MG) connects explicitly while a Media Gateway Controller (MGC) connects implicitly.

At the Media Gateway Controller (MGC) side it is possible to reject a connection request (and send a message error reply to the gateway) by returning {error, ErrorDescr} or simply error which generates an error descriptor with code 402 (unauthorized) and reason "Connection refused by user" (this is also the case for all unknown results, such as exit signals or throw).

handle_disconnect(ConnHandle, ProtocolVersion, Reason) -> ok

Types:

- ConnHandle = conn_handle()
- ProtocolVersion = protocol_version()
- Reason = term()

Invoked when a connection is teared down

The disconnect may either be made explicitely by a call to megaco:disconnect/2 or implicitely when the control process of the connection dies.

- ReceiveHandle = receive_handle()
- receive_handle() = #megaco_receive_handle{}
- ProtocolVersion = protocol_version()
- DefaultED = error_descr()
- ED = error_descr()

Invoked when a received message had syntax errors

Incoming messages is delivered by megaco:receive_message/4 and normally decoded successfully. But if the decoding failed this function is called in order to decide if the originator should get a reply message (reply) or if the reply silently should be discarded (no_reply).

Syntax errors are detected locally on this side of the protocol and may have many causes, e.g. a malfunctioning transport layer, wrong encoder/decoder selected, bad configuration of the selected encoder/decoder etc.

The error descriptor defaults to DefaultED, but can be overridden with an alternate one by returning {reply,ED} or {no_reply,ED} instead of reply and no_reply respectively.

Any other return values (including exit signals or throw) and the ${\tt DefaultED}$ will be used.

handle_message_error(ConnHandle, ProtocolVersion, ErrorDescr) -> ok

Types:

- ConnHandle = conn_handle()
- ProtocolVersion = protocol_version()
- ErrorDescr = error_descr()

Invoked when a received message just contains an error instead of a list of transactions.

Incoming messages is delivered by megaco:receive_message/4 and successfully decoded. Normally a message contains a list of transactions, but it may instead contain an ErrorDescriptor on top level of the message.

Message errors are detected remotely on the other side of the protocol. And you probably don't want to reply to it, but it may indicate that you have outstanding transactions that not will get any response (request -> reply; reply -> ack).

Types:

- ConnHandle = conn_handle()
- ProtocolVersion = protocol_version()
- ActionRequests = [#'ActionRequest'{}]
- pending() = {pending, req_data()}
- req_data() = term()
- reply() = {ack_action(), actual_reply()}
- ack_action() = discard_ack | {handle_ack, ack_data()} | {handle_sloppy_ack, ack_data()}
- actual_reply() = [#'ActionReply'{}] | error_descr()
- ack_data() = term()

Invoked for each transaction request

Incoming messages is delivered by megaco:receive_message/4 and successfully decoded. Normally a message contains a list of transactions and this function is invoked for each TransactionRequest in the message.

This function takes a list of 'ActionRequest' records and has three main options:

- Return ignore_trans_request Decide that these action requests shall be ignored completely.
- Return pending() Decide that the processing of these action requests will take a long time and that the originator should get an immediate 'TransactionPending' reply as interim response. The actual processing of these action requests instead should be delegated to the the handle_trans_long_request/3 callback function with the req_data() as one of its arguments.
- Return reply() Process the action requests and either return an error_descr() indicating some fatal error or a list of action replies (wildcarded or not). The ack_action() is either:
 - discard_ack Meaning that you don't care if the reply is acknowledged or not.
 - {handle_ack, ack_data()} Meaning that you want an immediate acknowledgement when the other part receives this transaction reply. When the acknowledgement eventually is received, the handle_trans_ack/4 callback function will be invoked with the ack_data() as one of its arguments. ack_data() may be any Erlang term.
 - {handle_sloppy_ack, ack_data()} Meaning that you want an acknowledgement sometime. When the acknowledgement eventually is received, the handle_trans_ack/4 callback function will be invoked with the ack_data() as one of its arguments. ack_data() may be any Erlang term.

Any other return values (including exit signals or throw) will result in an error descriptor with code 500 (internal gateway error) and the module name (of the callback module) as reason.

handle_trans_long_request(ConnHandle, ProtocolVersion, ReqData) -> reply()

Types:

- ConnHandle = conn_handle()
- ProtocolVersion = protocol_version()
- ReqData = req_data()
- req_data() = term()
- reply() = {ack_action(), actual_reply()}
- ack_action() = discard_ack | {handle_ack, ack_data()} | {handle_sloppy_ack, ack_data()}
- actual_reply() = [#'ActionReply'{}] | error_descr()
- ack_data() = term()

Optionally invoked for a time consuming transaction request

If this function gets invoked or not is controlled by the reply from the preceeding call to handle_trans_request/3. The handle_trans_request/3 function may decide to process the action requests itself or to delegate the processing to this function.

The req_data() argument to this function is the Erlang term returned by handle_trans_request/3.

Any other return values (including exit signals or throw) will result in an error descriptor with code 500 (internal gateway error) and the module name (of the callback module) as reason.

```
handle_trans_reply(ConnHandle, ProtocolVersion, UserReply, ReplyData) -> ok
```

Types:

- ConnHandle = conn_handle()
- ProtocolVersion = protocol_version()
- UserReply = success() | failure()
- success() = {ok, [#'ActionReply'{}]}
- failure() = message_error() | other_error()
- message_error() = {error, error_descr()}
- other_error() = {error, term()}
- ReplyData = reply_data()
- reply_data() = term()

Optionally invoked for a transaction reply

The sender of a transaction request has the option of deciding, whether the originating Erlang process should synchronously wait (megaco:call/3) for a reply or if the message should be sent asynchronously (megaco:cast/3) and the processing of the reply should be delegated this callback function.

The ReplyData defaults to megaco:lookup(ConnHandle, reply_data), but may be explicitely overridden by a megaco:cast/3 option in order to forward info about the calling context of the originating process.

At success(), the UserReply contains a list of 'ActionReply' records possibly containing error indications.

A message_error(), indicates that the remote user has replied with an explicit transactionError.

An other_error(), indicates some other error such as timeout or {user_cancel, ReasonForCancel}.

handle_trans_ack(ConnHandle, ProtocolVersion, AckStatus, AckData) -> ok

Types:

- ConnHandle = conn_handle()
- ProtocolVersion = protocol_version()
- AckStatus = ok | {error, Reason}
- Reason = term()
- AckData = ack_data()
- ack_data() = term()

Optionally invoked for a transaction acknowledgement

If this function gets invoked or not, is controlled by the reply from the preceeding call to handle_trans_request/3. The handle_trans_request/3 function may decide to return {handle_ack, ack_data()} or {handle_sloppy_ack, ack_data()} meaning that you need an immediate acknowledgement of the reply and that this function should be invoked to handle the acknowledgement.

The ack_data() argument to this function is the Erlang term returned by handle_trans_request/3.

If the AckStatus is ok, it is indicating that this is a true acknowledgement of the transaction reply.

If the AckStatus is {error, Reason}, it is indicating that the acknowledgement was not delivered, but there is no point in waiting any longer for it to arrive. This happens either

when the reply_timer eventually times out or when the user has explicitly cancelled the wait (megaco:cancel/2).

handle_unexpected_trans(ReceiveHandle, ProtocolVersion, Trans) -> ok

Types:

- ReceiveHandle = receive_handle()
- receive_handle() = #megaco_receive_handle{}
- ProtocolVersion = protocol_version()
- Trans = 'TransactionPending' | 'TransactionReply' | 'TransactionResponseAck'

Invoked when a unexpected message is received

If a reply to a request is not received in time, the megaco stack removes all info about the request from it's tables. If a reply should arrive after this has been done the app has no way of knowing where to send this message. The message is delivered to the "user" by calling the this function on the local node (the node which has the the link).

```
handle_trans_request_abort(ReceiveHandle, ProtocolVersion, TransNo, Pid) -> ok
```

Types:

- ReceiveHandle = receive_handle()
- receive_handle() = #megaco_receive_handle{}
- ProtocolVersion = protocol_version()
- TransNo = integer()
- Pid = undefined | pid()

Invoked when a transaction request has been aborted

This function is invoked if the originating pending limit has been exceeded. This usually means that a request has taken abnormally long time to complete.

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